

AGENDA

OVERVIEW AND SCRUTINY PANEL

MONDAY, 7 FEBRUARY 2022

1.30 PM

**COUNCIL CHAMBER, FENLAND HALL,
COUNTY ROAD, MARCH PE15 8NQ**

Committee Officer: Niall Jackson
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- 1 To receive apologies for absence.
- 2 Previous Minutes. (Pages 3 - 10)
To confirm and sign the minutes of the meeting of 17 January 2022.
- 3 To report additional items for consideration which the Chairman deems urgent by virtue of the special circumstances to be now specified.
- 4 Members to declare any interests under the Local Code of Conduct in respect of any item to be discussed at the meeting.
- 5 Update on previous actions. (Pages 11 - 14)
Members to receive an update on the previous meeting's Action Plan.
- 6 Progress of Corporate Priority – Environment (Pages 15 - 38)
To consider and note the Progress of Corporate Priority – Environment.
- 7 Community Safety Partnership (Pages 39 - 78)
To consider and note the current performance of the partnership for 2021/22 and the

CCTV performance report for 2021.

8 Wisbech Rail Update (Pages 79 - 80)

To consider and note the Wisbech Rail Update.

9 Future Work Programme (Pages 81 - 84)

To consider the Draft Work Programme for Overview & Scrutiny Panel 2022.

10 Items which the Chairman has under item 3 deemed urgent.

Friday, 28 January 2022

Members: Councillor D Mason (Chairman), Councillor A Miscandlon (Vice-Chairman), Councillor G Booth, Councillor D Connor, Councillor M Cornwell, Councillor S Count, Councillor A Hay, Councillor M Humphrey, Councillor M Purser, Councillor R Skoulding, Councillor D Topgood, Councillor R Wicks and Councillor F Yeulett

OVERVIEW AND SCRUTINY PANEL

MONDAY, 17 JANUARY 2022 - 1.30 PM



PRESENT: Councillor D Mason (Chairman), Councillor A Miscandlon (Vice-Chairman), Councillor G Booth, Councillor D Connor, Councillor M Cornwell, Councillor R Skoulding, Councillor D Topgood, Councillor R Wicks and Councillor F Yeulett

APOLOGIES: Councillor S Count, Councillor A Hay, Councillor M Humphrey and Councillor M Purser

Officers in attendance: Paul Medd (Chief Executive), Dan Horn (Acting Assistant Director), Phil Hughes (Acting Assistant Director), Mark Saunders (Chief Accountant) and David Wright (Policy & Communications Manager), Amy Brown (Head of Legal and Governance) and Niall Jackson (Member Services)

ALSO IN ATTENDANCE: Councillor J French, Councillor S Hoy, Councillor P Murphy, Councillor C Seaton

OSC30/21 PREVIOUS MINUTES.

The minutes of the meeting of 6 December 2021 were confirmed and signed.

OSC31/21 UPDATE ON PREVIOUS ACTIONS.

Members considered the update on previous actions and made the following comments:

- Councillor Mason informed the panel that all actions were now up to date.
- Councillor Miscandlon noted the update on the item concerning apprenticeships and confirmed that the CPCA discussions were still ongoing, and that Councillor Seaton was being updated.
- Councillor Booth thanked Councillor Seaton for the update on apprenticeships but noted that the question was to Councillor Benney who had given the original presentation. He stated that there was clearly still confusion about which portfolio holders were responsible for what areas.
- Councillor Booth also noted that the watching brief regarding preschools had now been sufficiently resolved and could be removed from list. He requested that the panel remind Cambridge County Council that not all preschools are businesses and that some are charities.
- Councillor Mason clarified the position of Nick Harding within his Fenland District Council role. He informed the panel that Nick was now exclusively employed by Fenland District Council but that his contract was not necessarily full time.

OSC32/21 DRAFT BUSINESS PLAN 2022-23

Members considered the Draft Business Plan 2022-23 presented by Councillor Boden.

Members asked questions, made comments and received responses as follows:

- Councillor Mason commended the Council for the Future initiative. He noted that every portfolio holder had a set of tasks but that these tasks should be based around SMART targets. He noted that the tasks should be time-bound and that regular updates should be

given regarding key performance indicators (KPI's) which are monitored and recorded. Councillor Boden explained that KPI's were monitored and recorded but not deemed necessary to come before Councillors. He noted that the KPI's that are reported to members are the ones which provide the most value to Councillors in judging how the Council was performing. He explained that setting targets can be very difficult and can be hard to hit when matters that are out of the portfolio holders control affect their work. Councillor Boden informed the Council that they had slimmed down the number of KPI's reported as they were previously drowning in numbers. He explained that the thought behind this was one of quality over quantity to allow Councillors to focus on the key areas rather than taking an overly wide view and missing the key points due to too much information. He said that if the panel wanted to make changes, they would want to look at a one in one out policy of changing which KPI's are reported. He noted that the KPI's were not meant to be performance indicators for the portfolio holders themselves but for the work of the Council. He ensured that they do set their own targets and that the portfolio holders work to these themselves but that there was not a direct line of accountability. He stated that they did not want to return to a bureaucratic system as this would use up valuable officer time, but he would be happy to hear any suggestions for change. Councillor Mason acknowledged Councillor Boden's points and reiterated that being more specific and measurable is advantageous as it prevents tasks from taking too long.

- Councillor Booth noted that the current KPI's did not reflect the actual priorities of the Council and noted that the priorities and KPI's do not always relate. He noted that some of the priorities are difficult to measure and hard to show when they have been delivered. He suggested that the Panel set up a Task and Finish Group to relook at this. Councillor Boden agreed with Councillor Booth's points around the difficulty of accurately measuring some priorities and supported the idea of setting up a Task and Finish Group to review the current system.
- Councillor Miscandlon supported Councillor Mason's earlier point about introducing timescales and noted that portfolio holders are free to ask other Councillors for assistance if needed. He also supported the idea of setting up a Task and Finish group. Paul noted that KPI's are a helpful way of performance managing the Council's key Business Plan objectives. It is important that KPI's don't become excessive and distract from service delivery priorities. Sometimes certain projects don't lend themselves to KPI's and where this is the case the performance management is undertaken through the project governance arrangements such as project board and action plan.
- Councillor Yeulett noted that the report mentioned that Fenland faced some challenges around deprivation regarding health and education. He argued that this was a misdemeanour as there have been a significant number of challenges over a long time and questioned whether the Council could place more emphasis upon that along with the fact that the Council would be working alongside partners to reduce this. Councillor Boden agreed that the issues had been around for many years and stated that they would unfortunately be around for many more as Fenland is significantly under the average for the area. He also agreed that the challenges would not be met alone, stating that the work to improve this area would not be easy or cheap. He noted that despite this Fenland should not be defined by its problems and challenges and assured the panel that these issues are constantly being raised with the Combined Authority and across other relevant forums. Paul Medd supported Councillor Boden's points and noted that members had been supportive of economic growth, infrastructure, and regeneration as the basis of making Fenland a more prosperous place. He suggested inviting Jyoti Atri, Director of Public Health to make a presentation on Fenland's health inequalities and how the Council can look at tackling these issues to which Councillor Mason agreed.
- Councillor Miscandlon asked whether the panel could ask Jyoti Atri to include any hotspots for health inequalities in the presentation if she came before the panel. Paul Medd suggested that the panel and supporting officers would be responsible for defining the scope of the presentation from public health so this could be included. Councillor Boden suggested that it would be good to examine the extent that public health had focused on

deprivation areas over general areas as he felt that there were inequalities here with not enough focused work.

- Councillor Cornwell asked why there was a difference in wording between the items labelled supporting our local community by delivering the leisure strategy and to work collaboratively with partners to deliver our health and well-being strategy as working collaboratively with partners should be common to both items. Furthermore, he asked whether the Leisure and Health and Well-Being strategies had been revisited as they ran out in 2021. Councillor Boden noted that the leisure and health and well-being targets were very much interlinked but that they were still separate targets. He explained that the leisure strategy primarily related to the performance of the leisure centres and outreach services explaining the emphasis of collaboration on this item. He noted that there were significant changes taking place regarding health and leisure, particularly with the regards to legislation changes surrounding health. Councillor Boden stated that once the changes had bedded in it would be more appropriate to revisit these strategies. He also noted that there was a hope that the effects of Covid were coming to an end from a leisure point of view and that they would be revisiting the partnership with Freedom Leisure following this. Councillor Cornwell replied that he agreed with the points made by Councillor Boden but noted that there did not seem to be an opportunity to review the strategies in the business plan.
- Councillor Cornwell noted that there seemed to be some shortfalls in the relationship between economic development and the planning team and asked whether there could be a review to see if the Council could get better value out of this relationship. Councillor Boden corrected that the Council now promotes economic growth rather than economic development. He agreed that the relationship between planning and economic growth was key and that the Council needed to continue to work on the impression that they were a burden to economic growth. He noted that they had been working hard to remove this perception, with special mention to Councillor Laws for her work on this issue. Paul Medd went on to inform the panel that the Council had developed a culture where the Economic Growth and Planning teams communicated and worked closely together, and that planning was aimed at facilitating rather than hindering growth. He explained that the Council had moved from simply selling land assets to looking at what growth value they have before taking them to auction as one observable on how growth was being pushed by the Council. He recognised that there was scope to improve the interface between Economic Growth and Planning but that they had been working on this.
- Councillor Booth said he was pleased to see that the Council was looking at the importance of rural areas within the district but noted that projects are very town centric. He noted that there was more to be done to look after the rural areas specifically regarding the Fenland Walking and Mobility Improvement Strategy which had very little focus on improving cycling and mobility into the towns. He finished by commenting that more needs to be done to improve the quality of life in the rural areas specifically around isolation and lack of mobility. Councillor Boden agreed and noted that it can be easy to overlook rural isolation and poverty as it is not concentrated as in the towns. He noted that despite most of the population living in the towns this should not be an excuse to overlook the rural areas. He assured that there had been efforts to get push the potential for improvement in the villages such as installing footpaths where there currently are none and that there had been an attempt to change the focus from solely around the towns. He accepted that there were problems in the rural areas and assured Councillor Booth that they would not be ignored.

The Draft Business Plan 2022-23 was noted for information.

OSC33/21 REVISED GENERAL FUND BUDGET AND CAPITAL PROGRAMME 2021/22; DRAFT GENERAL FUND BUDGET ESTIMATES 2022/23 AND DRAFT MEDIUM TERM FINANCIAL STRATEGY (MTFS) 2022/23 TO 2026/27; CAPITAL PROGRAMME 2022 - 2025

Councillor Mason informed the panel that there was a change to the agenda item orders with

agenda item 7 - Revised General Fund Budget and Capital Programme 2021/22; Draft General Fund Budget Estimates 2022/23 and Draft Medium Term Financial Strategy (MTFS) 2022/23 to 2026/27; Capital Programme 2022 – 2025 being moved before agenda item 6 - Draft Business Plan 2022-23.

Members considered the Revised General Fund Budget and Capital Programme 2021/22; Draft General Fund Budget Estimates 2022/23 and Draft Medium Term Financial Strategy (MTFS) 2022/23 to 2026/27; Capital Programme 2022 - 2025 presented by Councillor Boden.

Members asked questions, made comments and received responses as follows:

- Councillor Mason thanked Councillor Boden for his presentation and noted that the Fenland Future programme was due for review at the March meeting. He asked if Mark Saunders had any further comments to make. Mark Saunders supported the points that Councillor Boden had made.
- Councillor Yeulett asked whether there will be more clarity between the relationship with Fenland Future before the Council meeting. Councillor Boden informed the panel that there would be an update before the Council meeting detailing more of the relationship between the Council and Fenland Future and how it will affect Fenland District Council's budget figures across the coming year and in the future. He apologised that the business plan had not been completed for Fenland Future and that it had not been incorporated in the figures but that this would be rectified in the coming weeks.
- Councillor Yeulett questioned whether the Fenland Future arrangement would feed into the budget for the following years and help reduce the deficit over the coming years. Councillor Boden confirmed this stating that there would be a continuous flow of income from Fenland Future to help support the continuation of services provided by the Council. He explained that Fenland Future would initially focus on land development which is already owned by the Council but that this was not necessarily the long-term direction of Fenland Future.
- Councillor Booth noted that the long-term financial forecasting of Fenland Future had not been included in the report and asked when it would be included as it would affect the Council's priorities. Councillor Boden explained that it had not been added yet as the figures would have been a guess at this point. Councillor Booth disagreed with this as all future forecasting required an element of educated guessing. Councillor Boden informed the panel that there was no requirement for the figures to be included until the budget is taken to Council.
- Councillor Wicks asked whether when the figures from Fenland Future are added into the budget calculations, they would be accompanied by a note of what the assumptions are and what the impact would be. Councillor Boden assured him that the impact of the Fenland Future figures would be clear due to their size and that it will be clearly set out as to what the assumptions are over the next 5 years. He noted that the business plan would also outline how the income will be generated.
- Councillor Cornwell noted his worries about the state of the report and the implications of some of the statements. He lamented that the report had been presented in an unfinished state and worried about what the public would make of the report. He informed the panel that he would hold his true worries back until the full report was published in hope that there would be more positive elements in the final version. Councillor Boden agreed with Councillor Cornwell's remarks and noted that the report was worse than previous years since there was still a lot of work to be done before coming before Full Council. He explained that it was necessary to come before the panel at this point to allow any comments to be reflected upon before the budget was taken to Cabinet and Council. Councillor Boden noted that it was unlikely that many members of the public would have read the report at this point, suggesting that they would wait to see the full report taken to Council. He aired the view that this was not a major point of concern for the public at this point and that the expectation would be on the Council to sort these matters out.
- Councillor Cornwell accepted that the public may be more interested in the next stages and noted that the report takes a long time to read and understand. He asserted that later the

public would be more interested when they learn what the expense to them would be over the next year. Councillor Boden agreed with this point and stated that the Council cannot continue forever with no Council Tax increase. However, he did also note that the Council does have the capability to proceed along a zero percent increase in Council Tax for a very long time if they maintained a strong control over their expenditure, improved the levels of income from other streams and had a level of luck.

- Councillor Miscandlon noted his worry that any person watching would see this as an incomplete report as had already been confirmed. He asked whether the Leader agreed that this was an incomplete report giving an incomplete picture on an incomplete future. Councillor Boden agreed with this statement and explained that this was why he had been candid around how it would be completed. He noted that the members of the panel were all experienced Councillors and that they would be able to read between and beyond the lines. He said that he hoped the information given during the meeting would be of some comfort and noted that the final report would make better reading.
- Councillor Booth noted that there was a zero percent inflation forecast for the Medium Term Financial Strategy which he disagreed with explaining that the governments target was 2.5 percent. He explained that there was a need to have the right level of inflation built into the calculations and asked why the net service expenditure had increased by approximately one million pounds if inflation had not been built into these calculations. Mark Saunders explained that a big factor in the increases in the service expenditure was due to staffing costs which make up around 60 percent of expenditure. He noted that there were significant reviews next year which result in significant pressures on the staffing bill. He explained that the changes in the cost of staffing and providing services are outside of their control. Councillor Boden added that he expected that the cost element on the revenue side would be lower and the income side would be higher than seen in the current report.
- Councillor Booth suggested adding a note to the zero general inflation to say that this excludes staff pressures to make it clearer. Councillor Boden and Mark Saunders accepted this recommendation.
- Councillor Mason summarised the points within the report and noted that the deficits could be funded by reserves but that the reserves could only be used once. Councillor Mason went on to recommend that they approve the revised General Fund Budget and Capital Programme for 2021/22 to be taken before Cabinet and Council on the condition that Council Tax is increased by 1.97%. This recommendation failed on the vote.
- There was a debate regarding whether the panel should approve or note the report for the revised General Fund Budget and Capital Programme for 2021/22 with it eventually being resolved that it should be noted.

Members of the Overview and Scrutiny panel AGREED to:

- **note the revised General Fund Budget and Capital Programme for 2021/22**
- **send the Draft General Fund Budget Estimates 2022/23 and the Draft Medium Term Financial Strategy 2022/23 to 2026/27 for consultation**
- **approve the Capital Programme 2022-2025.**

OSC34/21 REVIEW OF FEES AND CHARGES 2022/23

Members considered the Review of Fees and Charges 2022/23 presented by Councillor Boden:

Members asked questions, made comments and received responses as follows:

- Councillor Yeulett welcomed the zero percent increase on the fees and charges for market stalls stating that there had been good performance at March market place. He questioned whether administering some of the fees incurred more in admin costs than they brought in. Councillor Boden noted that in some cases fees are required simply to regulate something even if it does incur more in administration than in profit. Mark Saunders explained that all the fees that are set by the Council are designed to include the cost of the admin as well. He noted that in situations where the fee is regulated by other parties it can be harder to

incorporate the cost of administration.

- Councillor Cornwell asked regarding the Council's physical expenditure such as with burials, how often they look at the true cost and compare the rate to what they are providing to check the validity of the fees. Mark Saunders explained that the fees are reviewed every year. He noted that some areas, such as burials, are more difficult to recover the full cost on due to the sensitivities of the subject and that this area had been increased at the same rate of inflation over the past few years in order to keep up with the costs of the service to Fenland District Council.
- Councillor Cornwell asked for clarification that the fee charges are actually meeting the costs incurred in the vast majority of cases. Mark Saunders confirmed that this was the Council's aim and that in certain areas they actively attempt to increase the market share however, in sensitive areas they take the opposite approach.
- Councillor Booth asked why the stall fees were left at a zero percent increase as it was previously found that the income was not covering the price of running them. He noted that there had been a struggle to increase the number of stalls at the markets and asked how viable they were going forward. Councillor Boden noted that he would take all comments on board and asked for clarification on whether Councillor Booth was suggesting an increase in fees to recover more money, decrease to attract more stalls, or to keep it at zero percent. Councillor Booth suggested that the fee should be kept at a zero percent increase but that the Council should renew their attempts to attract more market stalls.
- Councillor Booth questioned the thinking behind holding the fees for the fairs at a zero percent increase stating that attendance had begun to return to normal following the Covid-19 pandemic. Mark Saunders explained that the feeling was that the fairs had experienced a difficult 18 months and had not received any business support as other business had during the pandemic. Due to this, and wanting to keep the fairs coming to Fenland, it was decided that a zero percent increase was rational.
- Councillor Booth asked why the Council had decided to go above the 5.1 percent for the Hackney and Carriage taxi fees and suggested capping these at a 5.1 percent increase due to the increases in fuel prices. Mark Saunders explained that the slightly higher increases were needed to cover the costs of the new IT system that had been implemented. He explained that this would provide a financial boost in the long term and reduce the level of increase in future years but in the short term the costs needed to be recovered and there was no other way to recover these costs. Councillor Booth noted that the Council set both income and charges for the Hackney Carriages and that they were shrinking the profit that could be made by the drivers.
- Councillor Miscandlon agreed with Mark Saunders point about keeping the fairs fees at zero percent increase. He noted that the markets in the market towns were dying due to the lack of stalls and supported keeping the fees at a zero percent increase to encourage more stallholders to set up at the marketplaces across Fenland.
- Councillor Mason noted that the committee advises the consideration of possible rises in the future.

The Overview and Scrutiny Panel agreed to recommend to Cabinet that the Fees and Charges be included in the final budget proposals for 2022/23.

OSC35/21 FUTURE WORK PROGRAMME

Members considered the Future Work Programme:

- Councillor Mason noted a change to the future work programme with the Enforcement Review due to come forward in February. Amy Brown informed the panel that it was requested for the report to come to a later meeting as the report was still in the stages of being finalised. She also confirmed that the Wisbech Rail item would be presented at the February meeting.
- Councillor Miscandlon noted that the Wisbech Rail item was also being discussed at the CPCA and requested that details of that meeting be incorporated into the report.

- There was a discussion about whether the final budget report would be presented to the Panel before it went to Cabinet and Council on February 24th. Amy Brown informed the panel that she would enquire as to whether it would be possible for the panel to scrutinise the finalised budget report before it was received by Cabinet and Council.
- Councillor Booth asked whether officers could relook at the possibility of producing a rolling 12-month forward plan.

Time Not Specified

Chairman

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UPDATE ON PREVIOUS ACTIONS

REF	Date Requested	Question	Timescale
COMPLETED ACTONS			
1.	17.01.2022	<p>The panel requested that the budget item be brought back before them once finalised before being taken to Cabinet on the 24 February.</p> <p>The following email was circulated on 25 January 2022:</p> <p>Following our meeting earlier this week, you requested that I see further input from the finance team regarding the possibility of a further meeting to discuss the budget. The finance team have responded as follows:</p> <p>The budget as presented to O&S is always based on estimates and assumptions albeit that 95% of the content presented will not change.</p> <p>However, the items below will potentially have a significant impact on the current deficit and are still being worked on:-</p> <ul style="list-style-type: none"> • FFL Impact from their Business Plan which will only be available at end of January. • NNDR accounting for a renewable energy business where we retain 100% of the business rates. This is a complex issue and has only very recently come to light so we are working on both the potential accounting impacts and process updates. • Use of the Cambs Horizons reserve. • Transformation impact including the accommodation review and the initial meeting only took place this week. <p>The impact of these issues will continue to evolve over the next few weeks and even then, when the budget is presented for approval, we will need to make informed assumptions as all will rely on best estimates.</p> <p>Having regard to the above, the finance team have indicated that it will not be possible to produce a final version of the budget in sufficient time to enable a further meeting of O&S when balanced against its other obligations in ensuring that the information within it is completely up-to-date and as accurate as possible before it is finally presented to Cabinet and recommended to Full Council for approval.</p> <p>I recognise that this position does not advance matters beyond the discussions that took place at the meeting however, I</p>	Complete

REF	Date Requested	Question	Timescale
		can only reiterate that each one of you will have the opportunity to scrutinise and comment upon the budget either individually or as part of your respective groups during the Full Council debate. I appreciate that there are differences between the fulfilment of your roles as councillors generally as compared with the role you play as a member of the Panel however, as a collective you will recall that the outcome of the debate was to unanimously agree the recommendations presented. I will however work with colleagues this year to identify whether it is possible for us to bring the date of the Panel and the presentation of the final budget closer together in future.	
2.	17.01.2022	Councillor Miscandlon requested that a briefing note be provided by the CPCA on their meeting regarding Wisbech rail A representative of the CPCA will be attending the next Panel meeting where it is anticipated that an update will be provided. Meanwhile, a briefing note has been provided in readiness for the meeting and will be incorporated into the agenda pack for the February meeting.	
ONGOING ACTIONS			
1.	17.01.2022	Councillor Booth requested that the panel remind Cambridge County Council that not all preschools are businesses and that and some are charities in our response to their email. An email will be sent as a follow up to the previous action and a copy provided to members of the Panel once this action has been completed.	Ongoing
2.	17.01.2022	To add the Task and Finish Group to a future agenda Amy Brown has started work on the report and will aim to present it at the May meeting of Overview and Scrutiny	Ongoing
3.	17.01.2022	Request to invite Jyoti Atri Public Health Director to give a presentation to Overview and Scrutiny Amy Brown will liaise with Jyoti Atri to invite her attendance at a future meeting and will update the future work programme once the arrangements have been confirmed.	Ongoing
4.	17.01.2022	Councillor Booth requested a rolling 12-month future work programme Amy Brown is in the process of reviewing the future work programme and organising a 12-month rolling version.	Ongoing
WATCHING BRIEF ITEMS			
1.	8.11.2021	Cllr Booth requested a watching brief on Peterborough City Councils planning review and how this may affect Fenland The arrangements that Fenland District Council has in place with Peterborough City Council remain in the following areas:	Ongoing

REF	Date Requested	Question	Timescale
		<p>Development Management</p> <ul style="list-style-type: none"> • Shared support manager • Viability validation assessments that are required relating to S106 agreements Planning Policy • The work required to get a new adopted local plan. <p>Peterborough City Council’s planning review is ongoing as is our continued engagement with them in relation to the possible outcomes. Meanwhile we have been pleased to announce that Nick Harding, Head of Planning, has agreed to continue his work as Head of Planning at FDC as he always has done and this means no change in service for FDC as was emailed to all members before Christmas.</p> <p>A further update was provided from Dan Horn on the 11th January 2022 as follows:</p> <p>“The arrangements that Fenland District Council has in place with Peterborough City Council remain in the following areas:</p> <p>Development Management</p> <ul style="list-style-type: none"> • Shared support manager • Viability validation assessments that are required relating to S106 agreements <p>Planning Policy</p> <ul style="list-style-type: none"> • The work required to get a new adopted local plan. <p>Peterborough City Council’s planning review is ongoing as is our continued engagement with them in relation to the possible outcomes. Meanwhile we have been pleased to announce that Nick Harding, Head of Planning, has agreed to continue his work as Head of Planning at FDC as he always has done and this means no change in service for FDC as was emailed to all members before Christmas.”</p>	

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Overview & Scrutiny Panel

Progress Against the Environment Priorities

**For performance from
1st April to 31st December 2021**

Portfolio Holders



**Councillor
Mrs Jan French**
Deputy Leader of the
Council



**Councillor Andrew
Lynn**
Portfolio Holder for
Licensing &
Community Safety



**Councillor
Peter Murphy**
Portfolio Holder for
Open Spaces, Street
Scene & Waste
Management



**Councillor Steve
Tierney**
Portfolio Holder for
Transformation,
Communication &
Environment

Environment

Projects from Business Plan:

Continue to deliver environmental enforcement using fixed penalty notices and the court process for serious offences (Cllr Peter Murphy)

The total amount of fly tipped incidents reported from April – December 2021 is 798 (lower than last year's total of 982) and household waste makes up the overwhelming majority.

As part of the council's commitment to tackle fly tipping across Fenland, officers continue to proactively investigate fly tipped sites to look for evidence.

Between April and December, 260 fly tipped sites have been investigated for evidence by sifting through the waste at the sites. Any evidence is removed, stored, and followed up often with Formal Interview Under Caution Documents sent by post.

17 interviews by post have been used during this time and resulted in 6 Fixed Penalty Notices for causing fly tipping. A total of 4 have been paid and brought in an income of £1,180. The remaining 2 are outstanding and, if remain so, will be referred to legal for prosecution.

In addition, there is currently 1 pending case for prosecution following non-payment of a Penalty Notice for a fly tipping offence which took place in Wisbech.

Despite the high numbers of fly tipped sites visited by officers, the evidence found is not strong enough to be enforced. A further 4 individuals were reminded of duty of care responsibilities as these 4 cases were not evidentially strong enough for fixed penalty notices.

In addition, 3 fixed penalty notices have been issued for cars parked on market days in March Market Place. All have been paid.

1 Littering Penalty Notice of £100 has been issued and paid.

1 Dog fouling Penalty Notice of £100 has been issued and paid.

Nuisance and abandoned vehicles also cause concern for our residents and during this time we have received reports of 180 abandoned vehicles which resulted in 10 being removed (an increase from last years' total of 175 but a decrease from last years' removal of 19). We have also had a further 131 nuisance vehicles reported which is lower than last year's 221. These are cars which are untaxed or parked poorly and so have been referred to either the DVLA or the Police.

Our work supporting local businesses to ensure that they are trade waste compliant has seen us refresh our Tidy Fenland Voluntary Code of Practice. Towards the end of 2021, we have been able to visit shops in key areas to give advice and support on disposing of commercial waste legally.

As a result, 6 businesses reviewed their waste disposal arrangements to ensure they were meeting duty of care requirements.

Deliver the Four Seasons events programme in partnership with our four market towns (Cllr Peter Murphy)

Between April and December, the events programme started to rebuild after a year of restrictions in 2021.

Community group priorities were taken into consideration when redesigning what was possible in each of the four towns. Each town had different priorities.

Events were also designed for safety and within guidelines by working with the Safety Advisory Group (SAG), but also to provide opportunities for businesses to trade again.

An alternative Chatteris Festival was staged on 27 June 2021 which was scaled back to include activities that enabled social distancing, with the main event being a colour fun run around the field. The concept of the event was proposed by the volunteer committee who were keen to host an event for their community. The pilot colour run was very popular and will feature in the main festival next year.

During the summer, the Council successfully bid for Government Welcome Back funding. This meant that, in consultation with Fenland Town Councils and community organisations, we were able to develop and stage pop up events, attractions and green space rejuvenation throughout the district that has attracted visitors back into our town centres to kick start the economy again.

Whittlesey were the first to benefit from the fund which was used to stage 'The Big Bash' mini sports festival.

Family October half term events were next to feature in the events timetable for Chatteris, Wisbech and March. Chatteris also closed out the year with a town centre music event.

High Street arts events to attract shoppers will also run in Wisbech until the funding closes in March 2022.

The last of Fenland's Four seasons' events took place in December which were very much welcomed by local businesses. Over 130 pitches were snapped up by traders

for the first Market, which was held in March Town Centre. A huge range of quality gifts and produce was on offer and attendance levels remained consistently high. Traders and visitors alike travelled in from neighbouring areas. Additional safety measures were put in place to ensure attendees felt confident and safe.

Wisbech Christmas Fayre followed suit covering a wide outdoor event space including the Horsefair, Market Place, Market Street, York Row and the High Street. Highlights this year included the introduction of an escape room which was very popular. Community organisations Twenty20 productions and Nine Lives Theatre were also instrumental in creating exceptional live entertainment programmes.

Plans are now well underway for 2022 Four Seasons Events.

Deliver the Recycling Action Plan (Cllr Peter Murphy & Cllr Steve Tierney)

The changes in customer behaviour as a result of the pandemic has had an impact on waste generation and recycling across the area and indeed the country.

We know that by maintaining consistent refuse and recycling services throughout the pandemic, Fenland has preserved the levels of recycling and at times increased the quality of materials collected.

Blue bin tonnages in 2021 were very similar to the peaks achieved in 2020, **with a total of 5,014 tonnes** of waste collected for recycling April to November.

Customers are increasing what they choose to recycle, with increases in; Glass; Cardboard; office type paper; HDPE bottles (such as milk containers); PET clear bottles (water, cola bottles etc.); and Plastic tubs, pots and trays.

During April to November, the team collected **4,742 tonnes of materials suitable for recycling** presented by customers in blue bins.

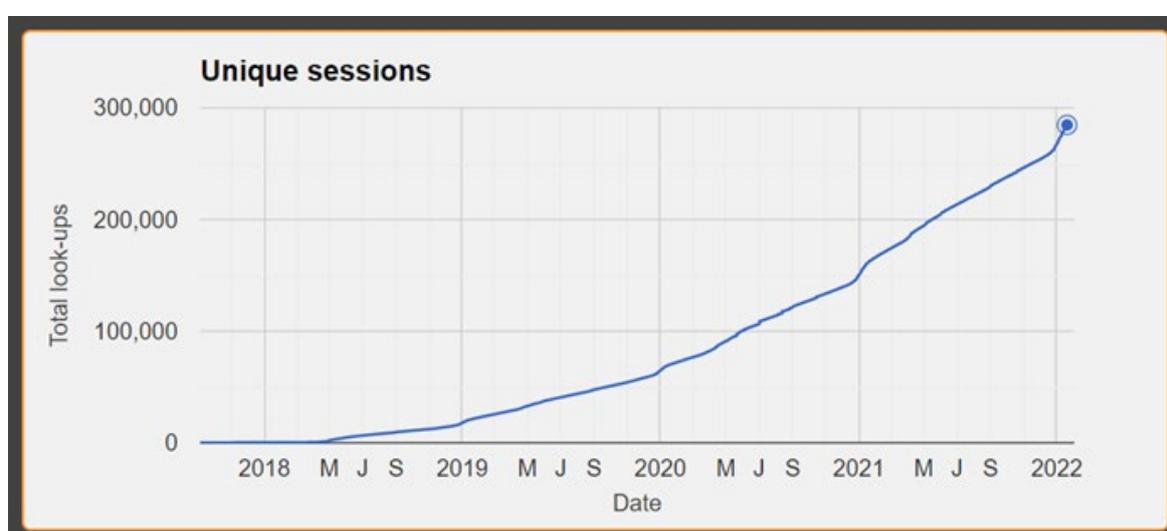
The value of paper and other materials continues to improve and reduces the net costs of sorting and treating the blue bin materials through the profit share in place with the contractor, based in Waterbeach, who transport, separate and sell the materials collected.

To support the Recycling Action Plan this year, with events, school visits and other activities compromised, other means of communication including social media and local newsletters have been exploited. The Getting It Sorted Volunteers have also been invaluable with their online training partnership with Cambridgeshire Skills and continued regular communications with their growing network of interested customers.

Calendars, parish magazine adverts and the recycling visits that took place have all focussed on the remaining single issue which is food waste and liquids within containers in the blue bin. We continue to promote emptying and rinsing containers with customers through regular communications such as collection calendars, adverts, social media and an insert in Council Tax bills.

The Fenland Bin App, now has a direct link to the Getting It Sorted website www.gettingitsorted.org where customers can check how to recycle different materials.

The Fenland Bin app continues to see regular usage with individual post-code lookups in the past year **exceeding 100,000**. This shows that customers are regularly using the app on the go on their mobile phones and tablets, and it is used on many different devices in their households.



An element of the recycling improvements this year has been the increase in on-street recycling facilities as part of the overall Litter Bin Replacement Plan and [Fenland Litter Strategy](#). This has seen **£25,000 of funding** from [WRAP](#) (a waste and resources charity funded by Defra) used to increase the number of **recycling litter bins** across Fenland's higher footfall areas.



Deliver a competitive trade waste service (Cllr Peter Murphy & Cllr Steve Tierney)

The commercial waste and recycling service offered to small and medium sized businesses continues to perform well this year.

Whilst supporting our small to medium sized commercial customers through the continued Pandemic, the team have successfully recruited 35 new customers so far this financial Year. In addition, we are on target to exceed our original budgeted income by £20,000.

Monitor and respond to the DEFRA Waste & Resources Strategy consultation with RECAP partners (Cllr Peter Murphy & Cllr Steve Tierney)

The 3 consultations were issued by DEFRA during the summer of 2021. These were delayed because of the pandemic.

The RECAP board considered these lengthy consultations and offered a combined response to DEFRA for each of the consultations published.

DEFRA have now delayed their response to the consultations, and this is anticipated in Spring 2022.

The response to these consultations is expected to form the basis upon which Extended Producer Responsibility, Deposit Return Scheme and Collection Consistency elements of the Resources and Waste Strategy are to be delivered, along with timelines.

Review the current arrangements for parking enforcement (CPE) in Fenland (Cllr Jan French)

The County Councils Highways and Transport committee approved the implementation of CPE on 7 September 2021, subsequently FDC officers produced a CPE update paper for Cabinet on 21 October 2021.

In addition to FDC, both South Cambridgeshire and Huntingdonshire District Councils have resolved to implement CPE. A joint working group has been set up with all three Districts and Cambridgeshire County Council to collectively move the project forward and track progress.

FDC progress to date and current focus:

- 1) A specialist contractor has been appointed and has since undertaken a full Traffic Regulation Order (TRO) survey for all On-Street parking and waiting restrictions within the Fenland DC administrative area. Approximately 210 existing TRO's have been surveyed and a list of all queries and anomalies will be produced over the coming months for resolution by Cambridgeshire County Council and FDC prior to the TRO information being digitised. This is an extremely important part of the CPE implementation process, and the works are likely to take around 9 months to complete.
- 2) An initial site survey of all FDC managed Off-Street parking places has also been undertaken to inform the future enforcement boundaries. This information is currently being used to draft a new preliminary CPE Off-street Parking Places Order (OSPPO) in preparation for the implementation of CPE.
- 3) FDC officers will be working with County Council officers over the coming weeks on drafting a preliminary FDC/CCC agency agreement for consideration by the CPE project team. The agreement will set out delegated authority to FDC and define responsibility for things such as sign and line maintenance, CPE surplus income and deficits along with resolution of contractual issues associated with CPE enforcement and administration.
- 4) FDC officers are liaising with the CPCA to enable the funding agreement delivery timeline to be aligned with the CPE project implementation date.

Whilst the timeline required to implement CPE in Fenland is estimated to be approximately 2 years, there are several factors which could inadvertently result in project slippage. However currently the project is on track for the CPE designation order to be brought into effect in October 2023.

Deliver the CCTV shared service with Peterborough City Council (Cllr Andrew Lynn)

Please see performance update as part of the CSP agenda item.

Other Projects:

Open Spaces and Grounds Maintenance Contract Update (Cllr Peter Murphy)

A good year for the Grounds Maintenance team (Tivoli) now in their 7th year of association with FDC. The full programme of grass cutting was completed with very few complaints and any inadvertent misses corrected with 24 hours. All hedge cuts under the contract were completed during November and December. Numerous tree works were completed across the district with a programme of new tree planting continuing over the winter.

Play area renovations and extensions were completed at Snowley Park (Whittlesey), West End Park (March), and Parsons Drove with further work at Huntingdon Road and Larham way (both Chatteris), Burdett Grove (Whittlesey) and Robingoodfellows Lane (March) imminent. Tennis courts in Wisbech Park were resurfaced, wildflower meadow has been planted at Manor Fields (Whittlesey) and repairs from vandalism and clearances have been instigated and completed at multiple addresses following issues raised by members of the public.

Team performance has been good with low sickness levels despite the prevailing climate and no contract defaults were issued in the whole year.

Street Lighting (Cllr Jan French)

Street Light Repairs & Maintenance

Between April and December, 163 streetlight faults were reported to the Assets & Projects (Engineering Team) and forwarded onto FDC's streetlight contractor for rectification. Only 50 of the fault reports were associated with FDC streetlights despite FDC having twice the number of assets as the combined Parish lighting stock. The relatively low number of FDC asset fault reports clearly demonstrates the benefit now being realised from the capital programme investment made to replace a number of the Fenland streetlight assets.

Elm Parish Council joined the FDC streetlight repairs and maintenance contract during the summer, and the first repair works were undertaken to Elm Parish Councils lighting stock in September. New streetlight ID plates have since been procured and installed on Elm PC streetlights displaying updated contact information to aid future fault reporting.

Capital Street Light Replacement Works

The streetlight replacement works continues to make progress and to date approximately 600 FDC streetlights have now either been replaced or had the existing lanterns upgraded to LED. A further 25 units are currently on order and are scheduled to be installed over the coming months and it is estimated that these works will be concluded in March/April 2022. Following completion of the capital programmed works, LED streetlights will account for approximately 70% of the Councils own lighting stock.

In addition, the Engineering Team are currently co-ordinating streetlight replacement works on behalf of Gorefield, Christchurch, Tydd St Giles, Parson Drove and Newton Parish Councils and are likely to co-ordinate defective streetlight replacements for Elm Parish Council going forward.

Seven of the Parish Councils and Clarion Housing Association who had previously entered into a 3 year streetlight service level agreement (SLA) (2018-2021) with FDC have been contacted in respect of extending the SLA for a further two years to coincide with the end of the current streetlight repairs and maintenance works contract in July 2023. Responses from five of the eight organisations have so far been received with three responses still awaited. All organisation responses received to date have elected to remain with FDC for this service provision.

Street light replacement and upgrade works to the Town Quay Berth at Wisbech Commercial Port commenced in November and are expected to be completed in January/February.

FDC Car Park Maintenance (Cllr Jan French)

Between April and December, a number of routine repairs and maintenance works were undertaken within several FDC managed Car Parks throughout the District. Works included gully cleaning, drainage channel maintenance, tree maintenance, pothole and fence repairs along with refreshing road markings at a number of locations.

Further repairs, maintenance and minor improvement works will be scheduled for 2022 over the coming months for FDC managed Car Parks.

The complete relining and reconfiguration of the parking bays in Chapel Road car park, Wisbech was undertaken in October as much of the existing bay markings had worn away. The opportunity was also taken to implement a number of operational and safety improvements to the overall layout whilst incorporating a white lined pedestrian footpath along with some additional parking bays.

The works were undertaken in stages in order to minimise the impact on loss of available parking and the mobile COVID testing unit was also accommodated and continued to operate throughout the works. The improvements have been well received by car park users.

Getting it Sorted Volunteers Update (Cllr Peter Murphy)

Fenland's 35 trained recycling champions have worked around the restrictions placed

upon them at different points in the year volunteering a total so far of:

- **550** hours by attending 24 groups,
- creating a [landlord/HMO pack](#) for **100** landlords so far,
- **1,643** recycling enthusiasts who receive regular emails about recycling,
- **8,347** public visits to the www.gettingitsorted.org website about what to recycle,
- **571** hits to the Fenland education webpage www.fenland.gov.uk/education and online [teachers' resources](#)
- **77,829** views of social media posts shared
- Launched the online volunteer training package for Cambridgeshire

In cooperation with Cambridgeshire Skills, the volunteers launched their online training package for 'would be' recycling champions.

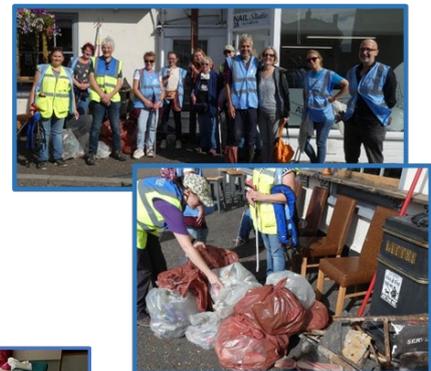
Cllr Murphy launched the new accredited online recycling volunteer training package, available to all Cambridgeshire residents in the autumn. [Cambs Skills](#) offer a range of mentored training online to Cambridgeshire residents.



The training videos and information were all developed by the Fenland Getting It Sorted volunteers for the benefit of customers across Cambridgeshire.

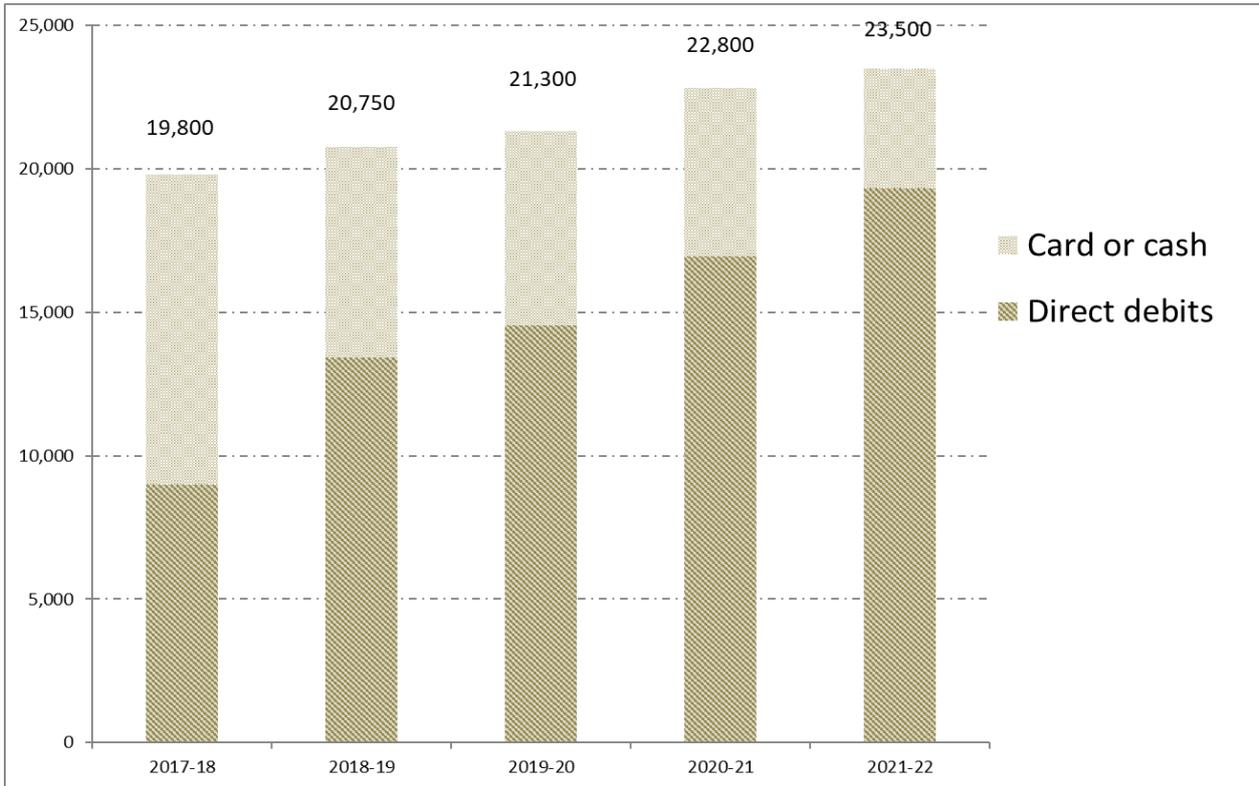
Volunteers have returned to attending events, charities, assisted with information in food parcels and organising activities across the area.

Often in cooperation with other volunteers from Streetpride, In Bloom and similar, the volunteers have been litter picking riverbanks and separating recycling, educating groups, attending fetes and training people how to best use their waste.



Garden Waste Service Update (Cllr Peter Murphy & Cllr Tierney)

It has been another successful season for the garden waste service, with more than **23,500 subscriptions**, **83%** of whom chose to pay by direct debit.



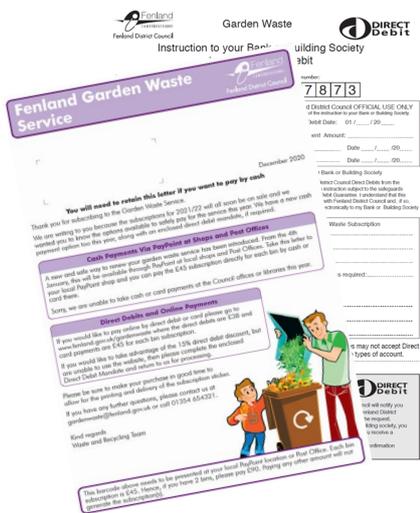
As demonstrated in the graph above, both the number of subscriptions and the percentage of direct debits has increased year on year since the service commenced in April 2017.

The growth in subscriptions this season, allowing the Council to again provide a cost neutral garden waste service and allowed the subscription to be maintained at £38 for direct debit and £45 for card and cash.

With support from the Council's **My Fenland** transformational work, this season saw the first opportunity for customers to make use of the **PayPoint** option to pay for their subscription by cash or card at their local shop or Post Office. In 2021 more than **800**

customers chose to pay for their subscription this way.

This year's communications have been similar to previous years and have the aim of encouraging new and remaining customers to sign up early for a direct debit where they do not



already, with bin tags, bespoke webpages, parish news adverts, along with letters and emails directly to existing subscribers and non-subscribers.

For all customers, the Christmas calendar, delivered on around **45,000** green bins from mid-November were supported with social media and adverts in local Discovery magazines.

Direct debit customers will start to receive their new subscription stickers for the coming season during February.



Customer Satisfaction 2022.

Initial results from the recent customer satisfaction survey hosted on the Council website shows that **97% of the 416** people who responded to the survey were satisfied with the service provided. The survey was sent by email to 3,000 of our garden waste customers.

Many of the responses thank the frontline team for continuing again this year to reliably provide the service when other authorities were unable to maintain similar services.

Cambridgeshire & Peterborough Waste Partnership (RECAP) (Cllr Peter Murphy & Cllr Steve Tierney)

This year in preparation for the proposed changes to waste collection the partnership commissioned a waste analysis of residual waste across Cambridgeshire and Peterborough as a comparison to that completed in 2019. The results of this work will be published in the spring.

The key piece of work for the partnership since April has been preparing the collaborative responses to the 3 Defra consultations on Extended Producer Responsibilities, Deposit Return Scheme and Collection Consistency. These were returned in the summer and the partnership now keenly awaits the response from Defra prior to forming plans around the resulting waste strategy for the area post 2022.

Importantly the partnership has continued to share best practice in support of continuing waste services in the face of driver shortages and the continued impacts of the pandemic.

Community Safety Partnership Update (Cllr Andrew Lynn)

Op Grippd – Loan Sharks Awareness Project June/July 2021

The Community Safety Partnership Loan Shark awareness project was successfully delivered during June and July in partnership with the England Illegal Money Lending Team (IMLT).

Other partners involved in the delivery of this project were 3 Primary Schools, Fenland District Council, the Horsefair, Taxi operators, Cambridgeshire Libraries, Cambridgeshire Constabulary and Blackfield Creative.

The primary schools were identified due to their location within areas of high deprivation and/or high proportion of pupils from deprived households.

Work with Primary schools

The project worked with yr. 6 children in Orchards, Ramnoth and Burrowmoor schools delivering Loan Shark awareness assemblies, banner design competitions, and creative workshops.

The children's artwork and IMLT information about the dangers of Loan Sharks are being displayed in libraries across Fenland.



Schools Design Competition

The Loan shark awareness project concluded with a design competition for the Yr 6 pupils. They were challenged with designing a banner to warn of the dangers of loan sharks and raise awareness of the support that is available to victims through the Stop Loan Sharks Project.

The three winners and will see displayed as across



winners of the received a prize their designs banners in locations Fenland.

Two runners up from each school also received prizes in recognition of their hard work.



All the designs from the competition were showcased this summer as part of a touring display in Fenland's libraries.

Raising Awareness

Fenlands Community Safety team have increased community awareness of the dangers of Loan Sharks through a series of social media posts, press releases and community initiatives.



Awareness Campaign – Taxi & Street Cleansing Vehicle

Library Display



Awareness Campaign – Public Areas

The Horsefair

The Horsefair supported the Loan Shark awareness campaign by hosting an awareness raising session which was delivered by Community Safety and the IMLT.

The Horsefair were also able to support by displaying large posters in the main shopping areas.



Other Activities

Community Engagement Sessions

These sessions are designed to raise awareness amongst the community of key community safety issues that may affect them, their family and friends or the wider population.

Subject matter experts are invited to participate and answer questions submitted by the community.

During 2021 the partnership has held sessions on topics which include: -

Domestic Abuse & Coercive Control, Home & Garden Safety Community, Modern Day Slavery, Road Safety Engagement and Child Criminal Exploitation (CCE)

You can access these sessions via the website link – [\(CSP\) – Fenland District Council](#)



Work Force Development

Its important front-line professionals and volunteers who are likely to have contact with vulnerable people are kept up to date with information and policy changes on a variety of subjects. Having this knowledge empowers the front-line professional or volunteer to recognise issues, offer preventative advice or make relevant referrals.

Our development sessions are attended by staff from FDC teams, police, probation, traveller teams, young people workers, family workers, children centres, food banks, volunteers, schools, healthcare workers, faith groups, community organisations and citizens advice.



During this year subjects covered have included Domestic Abuse delivered in partnership with the County Domestic Abuse Partnership (DASV) and Refuge. Hate Crime with Cambridgeshire Constabulary and FDC. Stop Suicide Awareness with MIND and Scams & Cybercrime with

Cambridgeshire Constabulary and CAPASP.

These sessions are very well attended with generally between 40 & 50 people logging on.

Community Volunteering

It was recognised by the partnership that community volunteering interest had increased following the first COVID-19 lockdown in 2020.

However, there was concern people didn't know where to look for opportunities to volunteer.

This has led to the development of a webpage that can be found on the Fenland District Council website. On the webpage, the groups/organisations that accept volunteers are listed in categories to include

- Children & Youth
- Community Organisations
- Community Safety
- Community Support
- Community Transport
- Environmental
- Historical Interest
- Road Safety

webpage - www.fenland.gov.uk/article/15823/Volunteering-Groups

Street Drinking Update (Cllr Andrew Lynn)

Partnership meetings have continued to provide a focus on street drinking and associated ASB. The COVID-19 pandemic has possibly been a factor in the reduction of incidents being reported by the community and recorded by police and observed occurrences of street drinking by partners.

The fewer street drinkers being observed and the need to comply with social distancing requirements has also hindered the delivery of some on the ground support services.

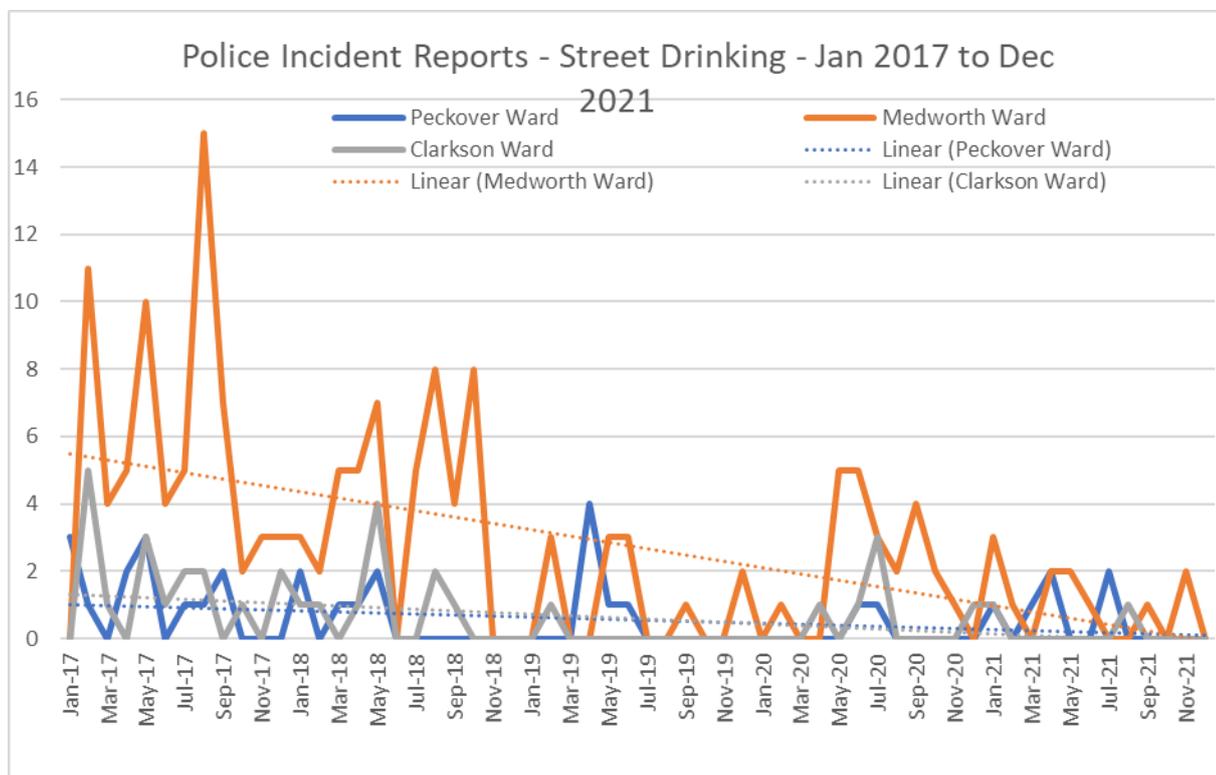
However, as social distancing restrictions have been eased there hasn't been the increase in street drinking occurrences that had been feared.

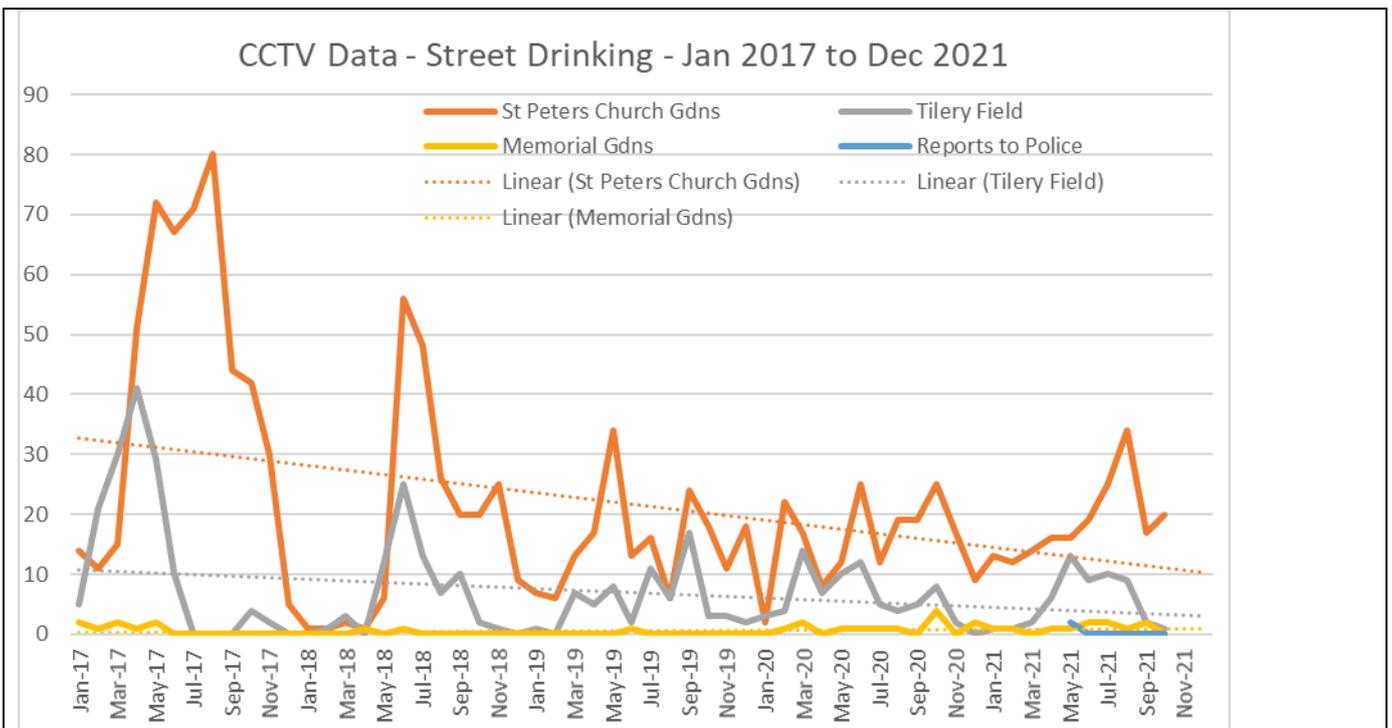
This is reflected in the continued downward trend of monitored CCTV incidents and recorded police incidents. (see charts below) As well as feedback from Street Scene and Street Cleansing teams.

There has also been a lack of community comment on social media channels which provides anecdotal evidence of an improved situation.

Our CCTV service now provides more detailed performance figures which include, frequency of occurrences by time and by day, and how often their observed suspected street drinking involves poor behaviour which requires the police to be notified.

The street drinking action plan has been incorporated within the licensing action plan as elements of work share the same objective. Further improvement has been made by combining the Relevant Authority Officers meeting with the Street Drinking Partnership meeting.





There have been two priority partnership interventions required in 2021 linked to alcohol related nuisance. Although both have had limited impact on the wider community the interventions were appropriate to ensure there wasn't an escalation of alcohol related nuisance.

The first was an unlawful encampment on private land which also attracted daytime visitors and became a meeting place. The impact of the occupation of the land had an adverse impact upon nearby organisations ability to operate and annoyance to residents. This included concerns relating to alcohol related crime, disorder, noise, and environmental concerns. Working with partners, those using the land were offered advice and guidance on support mechanisms available to them for both housing and substance abuse. In addition, the landowner and key stakeholders were encouraged to take action to remove those unlawfully occupying the land and secure the land from subsequent re-occupation.

Following the movement of those mentioned in the previous paragraph there was displacement of the people moved to other parts of the town. Up to three people set up camp in Carlisle Gardens and as with the above example they attracted daytime visitors. The occupation of the gardens and the daytime gatherings did begin to cause some reported community nuisance in addition to a wider environmental impact from litter, urination, and defecation. Again, with the support of partners from housing and substance abuse teams, support was offered, and guidance given. Staff from streetscene and environmental services monitored the location and encouraged the proper disposal of litter. Providing refuse sacks at the same time. Not all of those using

the location to sleep were willing to work with support agencies and their continued occupation meant much needed maintenance work had to be postponed. Subsequently the location became unoccupied which allowed for the site to be secured in advance of the maintenance work. At the same time a court order was obtained preventing re-occupation of the land by specified persons.

Key PIs:

Key PI	Description	Baseline	Target 21/22	Cumulative Performance	Variance (RAG)
CELP8	Rapid or Village Response requests actioned the same or next day	95%	90%	96%	
CELP9	% of inspected streets meeting our cleansing standards (including graffiti and flyposting)	99%	93%	99%	
CELP10	% of household waste recycled through the blue bin service (1 month in arrears)	28%	28%	27.3%	
CELP11	Customer satisfaction with refuse and recycling services (quarterly)	99%	90%	TBC	
CELP12	Customer satisfaction with our garden waste service (quarterly)	94%	85%	97%	
CELP13	Number of Street Pride, Green Dog Walkers, and Friends Of community environmental events supported	204	204	126	
CELP14	% of those asked who are satisfied with FDC's events (May, July, October, January)	96%	96%	97%	

Key:	
	Within 5% of target
	5-10% below target
	10% or more below target

Comments
CELP10 is confirmed figures to November 21, provisional for December
CELP13 The figure represents small litter picks / work parties held by groups when government restrictions were that up to 6 people could meet outside (April) and up to 30 (May). We saw, in line with the lifting of group limits in July, the number of

events increase. Many groups are still not meeting up as a large group with many volunteers opting to undertake solo litter picking across the district, this is not captured in the figures. Despite the pandemic, many groups have attracted new members.

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Agenda Item No:		
Committee:	Overview and Scrutiny	
Date:	7th February 2022	
Report Title:	Fenland Community Safety Partnership Inc. CCTV Services	

1 Purpose / Summary

The purpose of this report is to set out how the Fenland Community Safety Partnership (referred to as partnership) identifies priorities for Fenland. The report also details an up-to-date performance picture for 2021/22 and includes the performance report relating to CCTV services for 2021.

Key issues

- The Fenland Community Safety Partnership develops projects from chosen themes over the financial year; these themes have previously been determined from quarterly strategic assessments. However, in 2019 the Office of the Police and Crime Commissioner (OPCC) requested as part of the funding given to the Council that the partnership adopts a new approach in determining its work strands. There was a reduction in funding from the OPCC, however, it was agreed this new approach would see a 2-year funding cycle rather than 1 year. This funding cycle was not renewed for 2021/22. However, the new PCC has agreed a funding settlement with the partnership for the period January 2022 to March 2025 which is subject of annual review and half yearly health checks.
- For 2021/22 the partnership accessed a funding stream linked to the introduction of the Domestic Abuse Bill to support a Domestic Abuse Awareness Campaign
- The partnership priorities remained aligned to the OPCC Police & Crime Plan with a primary focus on Domestic Abuse (DA)
- Priorities
 - **Priority 1: Offending**
Domestic Abuse – Increased awareness of what DA is, support networks and reporting options.
 - **Priority 2: Victims**
Domestic Abuse – Increased awareness of what DA is, support networks and reporting options.
Loan Sharks – Community awareness and confidence to report
 - **Priority 3: Communities**
Domestic Abuse – Increased awareness of what DA is, support networks and reporting options

Community Volunteering – Increased awareness of volunteering opportunities across Fenland

Cyber Crime - raising awareness of cybercrime, how to prevent and how to report.

COVID19 – Supporting the County and District response to the pandemic

- **Performance Monitoring**

- The partnership continued to performance manage its activity through an action plan. The priority headings of the action plan being linked to the Police & Crime Commissioners Plan and focused on Communities, Victims and Offenders. The partnership believes these require a long-term strategy to ensure improvements are sustainable in the long term.
- The action plan also reflects the statutory responsibility the partnership must deliver in respect of Domestic Homicide Reviews and subsequent recommendations from those reviews.
- The CCTV service has maintained its 24/7 delivery requirement during 2021 ensuring key targets have been met and maintained.

2 Recommendations

- That this report is considered, and the following is noted;
 - The current performance of the partnership for 2021/22
 - The CCTV performance report for 2021.

Wards Affected	All
Forward Plan Reference	N/A
Portfolio Holder(s)	Cllr Andrew Lynn - Portfolio Holder for Licensing and Community Safety
Report Originator(s)	Alan Boughen – Community Safety Officer Fenland CSP aboughen@fenland.gov.uk 01354 602102 Aarron Locks – CCTV Shared Services Manager alocks@fenland.gov.uk 07894 913503
Contact Officer(s)	Dan Horn – Acting Assistant Director dhorn@fenland.gov.uk 01354 622470 Aarron Locks – CCTV Shared Services Manager alocks@fenland.gov.uk 07894 913503 Alan Boughen – Community Safety Officer Fenland CSP aboughen@fenland.gov.uk 01354 602102
Background Paper(s)	Appendix A - FCSP Action plan 2021/22 Appendix B - CCTV performance report 2021

3 Background / introduction

- 3.1 The Fenland Community Safety Partnership (partnership) is a statutory partnership that has been meeting regularly since 1998. Meetings are held quarterly every January, April, July and October.
- 3.2 Statutory partners include.
- Fenland District Council (FDC)
 - Cambridgeshire Constabulary
 - Office of the Police & Crime Commissioner (OPCC)
 - Cambridgeshire County Council (CCC)
 - Cambridgeshire Fire and Rescue Service
 - Cambridgeshire Clinical Commissioning Group
 - National Probation Service
- 3.3 Non-statutory partners include.
- Drug and Alcohol services
 - Clarion Housing
 - Fenland Youth Advisory Board
 - Voluntary Services
- 3.4 The Partnership meets to set the strategic direction in relation to community safety issues. Each time the partnership meets, the chosen priorities are reviewed, and performance is recorded and assessed in detail through the partnership action plan.
- 3.5 For the year 2021/22 the partnership has determined its priority work themes through the strategic steer and recommendations of the Countywide Delivery Boards which will drive Fenland related place based preventative work which is also closely aligned to the Police & Crime Plan of the OPCC.
- 3.6 This approach continued to align the work of the partnership to the Crime Plan of the PCC and provided stability of strategic direction for the partnership despite the uncertainty of funding and expected change in PCC
- 3.7 The partnership has had updates in 2021 from Mental Health Delivery Board, the Road Safety Partnership (Vision Zero), Cambridgeshire Skills, Cambridgeshire Children Services Transforming Lives Project (a diversionary project aimed at young people involved in, or at risk of involvement in, crime and ASB), and the Domestic Abuse & Sexual Violence Partnership is planned for early 2022
- 3.8 Activity by the partnership to support the Fenland place based preventative work is recorded within the action plan.
- 3.9 The continued impact of the COVID-19 pandemic has had an adverse impact upon delivery of some proposed activity. However, the use of technology has allowed the partnership to continue to deliver an effective service to the community of Fenland.

- 3.10 The partnership has continued to evolve whilst adopting the approach of delivering place based preventative work on behalf of the county delivery boards.
- 3.11 The partnership concluded its role as county lead for Homelessness Prevention through its Trailblazer project. The focus of the project was to identify pathways for vulnerable and/or socially excluded people into housing. Whilst sharing best practise and success with other Cambridgeshire local authorities.
- 3.12 The Trailblazer project had a delivery action plan and many of the recorded activities were considered best practise and have now become 'business as usual' through core homelessness functions of district authorities.

4 Performance updates for 2021/22

- 4.1 Below are the performance highlights for 2021/22.
- 4.2 Although the action plan is divided into three headings it is recognised that most activities will impact across multiple thematic areas if not all 3. Especially so for the Domestic Abuse work.
- 4.3 The public health pandemic has continued to influence how the partnership worked. However, by making best use of the technology available and by adopting safe working practises the partnership has been able to successfully deliver its key objectives as outlined in the action plan. The partnership is proud of the fact we have continued to deliver outcomes during these unprecedented times.
- 4.4 Domestic Abuse
- Community Engagement
 - There was a focus on improving awareness of DA across the whole of Fenland including the migrant population.
 - Working with partners from Cambridgeshire and Peterborough Domestic Abuse and Sexual Violence Partnership (DASV) and Refuge a community engagement delivery plan was devised.
 - This plan was designed to use existing work streams as well as seeking new opportunities.
 - Utilising the new A8 Independent Domestic Violence Advisor post holder
 - Opportunities identified were existing social media and press release opportunities and linking with places of work, leisure, health, children and adult services, faith groups, education, retail outlets large and small, and service providers such as hair salons.
 - Workforce Development
 - In partnership with Cambridgeshire and Peterborough Domestic Abuse and Sexual Violence Partnership (DASV) and Refuge, 3 workforce development sessions will be delivered.
 - Two will focus on Domestic Abuse and Coercive Control (CC) whilst the third will focus on non-fatal strangulation

- The sessions are delivered for frontline professionals to develop their understanding of domestic abuse, coercive and controlling behaviour, reporting options and support networks and recent changes to legislation & policy
 - The first DA&CC session was delivered in December 2021 with 57 attendees
 - The next session on Non-fatal strangulation is scheduled for February 2022
 - The impact of Covid-19 allowing, the last session of DA&CC in March 2022 is being aimed at those who work within Primary Care as well as recruitment agencies.
- Health, Housing & Substance Abuse
 - Linking with Refuge and their new DA Health Outreach post holder
 - Fenland Housing Options team to work towards DAHA accreditation (Domestic Abuse Housing Alliance)
 - Assist staff to positively deliver safe and effective interventions when domestic abuse is identified.
 - Helps guide staff to adequately address the needs of survivors and hold abusers to account.
 - Development of working opportunities with Change Grow Live in relation to substance abuse links to DA and sign posting clients
 - Substance Abuse work force development session planned for February 2022
- Domestic Homicide Reviews
 - The partnership is responsible for ensuring Domestic Homicide Reviews (DHR) are conducted in line with legislative requirements
 - One DHR relating to an incident in December 2018 was published following Home Office authorisation
 - Recommendations from this DHR have been reflected in an action plan which has been completed
 - A suicide related DHR received in March 2020 has been submitted to the Home Office for quality assurance
 - Recommendations from this DHR have been progressed whilst waiting the Home Office feedback
 - In May 2021 the partnership received two separate referrals from Cambridgeshire Constabulary of deaths which it was felt met the statutory guidance requirement for a DHR.
 - Following assessment and consultation with the DASV Partnership both deaths are subject of ongoing DHRs

4.5 Cybercrime and Scams

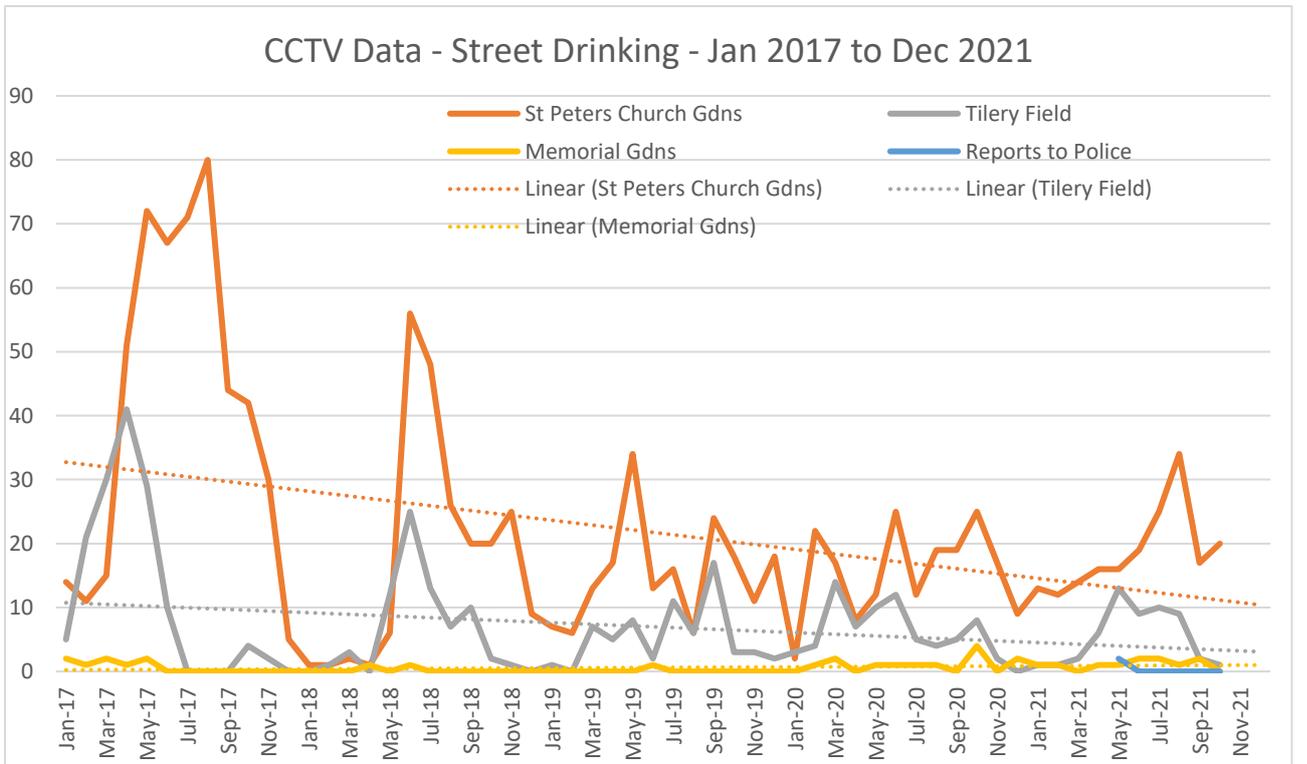
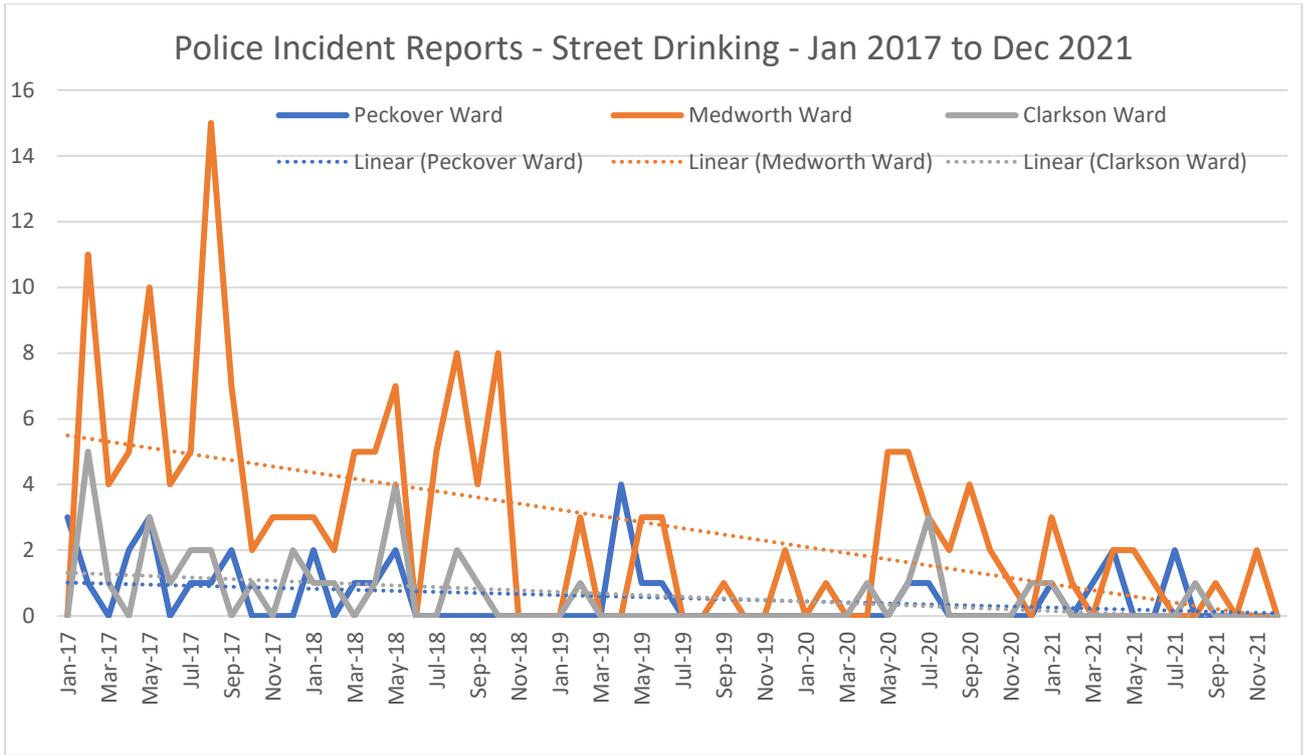
- Workforce Development
 - Supported by Cambridgeshire Constabulary and Cambridgeshire And Peterborough Against Scams Partnership (CAPASP) a Cybercrime and Scams training session was delivered in May 2021.
 - The session was designed to improve knowledge of scams and cybercrime, prevention advice and reporting options.
 - Improving the scam/cybercrime knowledge of those who have closer contact with vulnerable groups
 - The event was delivered by video conferencing.
 - 40 frontline professionals from organisations across Fenland attended the session.

4.6 Essentials by Sue

- Essentials by Sue is a project to protect the dignity and comfort of young people and reduce crime in Fenland
 - The scheme was primarily aimed at the secondary school age group and the four district academies were key to the scheme's success
 - 10 other publicly accessible locations operated as donation centres
 - The COVID pandemic has had a significant and lasting impact upon the viability of the donation centres
 - The four academies have continued to operate and provided services during lockdown and have become very much self-sufficient.
 - The Government introduced 'Period product scheme for schools and colleges' during 2020
 - The partnership will have ongoing annual contact with the four participating academies, offering support and guidance where necessary.

4.7 Substance Abuse

- Street Drinking and Associated ASB – Wisbech
 - The Licensing Team and Community Safety Team combined their action plans to create one over-arching plan for Wisbech.
 - Street Drinking partnership meetings are now held immediately following the Relevant Authority Officers meeting to ensure effective use of time and resources.
 - There continues to be a low number of community reports to police, and partnership performance data indicates the continued improved situation following the introduction of the PSPO.
 - It is recognised the lockdowns, social distancing and accommodating homeless people during the pandemic has had a positive influence.
 - The pandemic has also had an adverse impact upon the ability of support services to provide substance abuse ‘outreach’ activities.
 - The easing of lockdown restrictions hasn’t led to an increase in reported or observed street drinking
 - The closure of an unauthorised encampment did lead to reports of alcohol related ASB in Carlisle Gardens which was quickly resolved.
 - Performance charts reflect the period from January 2017
 - Key dates in this period are
 - October 2017 – Introduction of alcohol related PSPO
 - January 2020 – Introduction of CCTV shared service
 - October 2020 – PSPO renewed
 - May 2021 – Start measuring CCTV reports to police
 - Performance data continues to be low, as does community reporting. Both of which are reflected in the downward trends seen in following charts.



4.8 Loan Sharks

- Awareness Project
 - In partnership with England's Illegal Money Lending Team, project was delivered in the Summer of 2021
 - Three schools involved were from areas of high deprivation or their pupils from deprived areas.
 - Orchards and Ramnoth in Wisbech along with Burrowmoor in March
 - Education through an art project
 - Wider awareness campaign across all of Fenland
 - Build upon the success with phase 2 in 2022
 - Phase 2 has a focus on encouragement to save



4.9 CSP Community Survey

- Safer Wisbech
 - Survey identified a pattern of community concern from residents and visitors
 - Disproportionate number of people felt less safe than the other 3 towns
 - Partnership sub-group established
 - Action Plan headings of Communities, Prevention and Reassurance being developed
 - December 2021/January 2022 bespoke community survey to develop more understanding

4.10 Community Volunteering

- Volunteering Opportunities
 - Community volunteering interest increased following first lockdown in 2020
 - Gathered list of groups/organisations which will accept volunteers
 - Dedicated webpage - www.fenland.gov.uk/article/15823/Volunteering-Groups
 - Broken down into categories
 - Children & Youth
 - Community Organisations
 - Community Safety
 - Community Support
 - Community Transport
 - Environmental
 - Historical Interest
 - Road Safety

Videos mentioned above are available at - <https://www.youtube.com/user/FenlandCouncil>

5 You Said - We Did

5.1 Please see the below table detailing the 'you said, we did' approach from the previous Overview and Scrutiny meeting in 2021.

You Said	We Did
CSP Funding – summarise funding history, do partners contribute financially?	Funding historically was provided to FDC via County Council through a central government community safety grant. At the introduction of the Police & Crime Commissioner (PCC) the funding was transferred to the PCC to distribute. The Council has subsequently received funding each year from the PCC except the period April 2021 – December 31 st , 2021. Funding has now been secured up to 2025 through the PCC as stated earlier in this report.

<p>Community Engagement Videos – Improve Viewing figures</p>	<p>There have been some more community awareness engagement videos produced during 2021.</p> <p>Modern Day Slavery, Child Criminal Exploitation, Road Safety and Loan Sharks to name a few.</p> <p>Link = https://www.fenland.gov.uk/csp</p> <p>The link is always made available through social media channels of the partnership and wider partners.</p> <p>The webpage link and videos are always promoted in the quarterly newsletter.</p> <p>Despite the efforts viewing figures as stated on You Tube is disappointingly lower than we'd like.</p> <p>https://www.youtube.com/user/FenlandCouncil</p>
<p>Street Drinking – Relaxing lockdown and retaining focus</p>	<p>There has been a retained focus on the levels of street drinking, related ASB and community impact.</p> <p>This is mainly managed through partnership meeting such as the Relevant Authority Officers meeting and Street Drinking Partnership meeting.</p> <p>The relaxing of lockdown and social distancing guidance hasn't led to an increase in reported or observed street drinking related ASB.</p> <p>Overall a downward trend continues across the town and in the three hotspot locations.</p> <p>Evidence of a retained focus includes the work to support community concerns regarding an illegal encampment on private land which involved alcohol related ASB and the response to ASB within Carlisle Gardens</p>
<p>Police Online Reporting – Improve community messaging</p>	<p>All town & parish councils were contacted asking for contacts with producers of parish newsletters/magazines.</p> <p>Five parish magazines (Elm, Wisbech St Mary, Manea, Leverington and the Fens Magazine) agreed to print a media release originally authored by Cambridgeshire Constabulary.</p>

	<p>The Constabulary have continued to promote contact methods through their media releases.</p> <p>Contact options are always contained in our quarterly Newsletter</p>
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6 Coronavirus Pandemic

- Community COVID-19 Hub
 - Fenland community COVID-19 Hub successfully launched at time of first lockdown.
 - Hub has continued to be available to the community
 - Since its introduction on the 25th March 2020, there has been circa 2500 requests for service.
 - Signposting has been given to services available such as provision of food items, running of errands, medical support, and social chat to reduce isolation.
 - Access to hub services has continued to be available throughout the pandemic.
 - The demand during the second national lockdown increased to its highest level since the first national lockdown with up to 41 requests for support in one week.

7 Tackling Anti-Social Behaviour (ASB)

- CSP Problem Solving Group
 - Partnership meeting discusses and agrees interventions for significant issues of vulnerable people, victims, perpetrators, problem families, groups, and locations.
 - Chatteris Youth ASB
 - Police led intervention
 - Perpetrators and families engaged with
 - Wider partnership approach to prevention
 - Youth provision set up in Chatteris
 - Inspiration House
 - FDC led intervention
 - Victim liaison and support
 - Supported and encouraged landowner to take appropriate action
 - Wisbech Youth Crime/ASB
 - Joint FDC/Police led intervention
 - Open criminal investigations
 - Agreed wider partnership intervention plan

8 2022/23 Priority Themes

- 8.1 The FCSP will support the new Police Crime & Commissioner Crime Plan for the period 2021 to 2024
- 8.2 The partnerships primary driver from the plan will be Putting Communities First. The police and other partners listening to the public and working with them to act on their concerns and supporting them to assist themselves.
- 8.3 The partnership will continue to offer support to the County Thematic Delivery Boards and as statutorily required, seek direction from an annual strategic assessment.
- 8.4 For full information on current Partnership projects please see the 2020/21 action plan at Appendix A.

9 CCTV performance report for 2021

- 9.1 At the Overview and Scrutiny panel meeting on the 2nd June 2014 an update relating to CCTV services was requested alongside the Fenland Community Safety Partnership performance update.
- 9.2 Quarterly CCTV stakeholder meetings and third-party visits to the control room has not physically taken place due to the COVID-19 pandemic and social distancing requirements. However, a remote meeting was held during August 2021 where a full and comprehensive update was provided to all partners via Teams.
- 9.3 Members will be aware that the Council commenced a phased implementation to a shared service with Peterborough in April 19 by sharing a CCTV manager who then worked to deliver a single control centre for both areas in a new state of the art facility which was formally opened in February 2020.
- 9.4 The CCTV shared service has maintained its 100% service function across a 24/7 period – the CCTV service is the only Council service that is delivered across 24 hours a day, 365 days a year, and even with the pressures of the COVID-19 pandemic, has been able to maintain this vital service delivery for both councils with no loss of service to date.
- 9.5 Since April 2021 (April to December), the CCTV service has been able to respond to 1,067 incidents across Fenlands four market towns including incidents relating to criminal damage, violent crime, illegal drug use, possession of weapons and theft.
- 9.6 As a result, CCTV intervention and support has led to 85 arrests being made by Cambridgeshire Police. This highlights the work CCTV services do to support the Council and partners in responding to crime and disorder and helping to make our communities safer and reduce the fear of crime.
- 9.7 The CCTV service also continues to be proactive in delivering services that help reduce crime and disorder and anti-social behaviour by delivering regular camera patrols of Fenland's four market towns and other key locations. Since April 2021 the CCTV team have delivered 3,691 patrols. All patrols are

conducted across the 24/7 period ensuring that no matter what time of day and night, our local communities are being protected and that any issues or concerns are being identified as early as possible.

- 9.8 The CCTV service also provides the Council's 'out of hours' telephone contact service for homelessness, stray and lost dogs, cleansing incidents, dangerous buildings and structures, environmental complaints, to name but a few areas. Since April 2021, the CCTV service has responded to over 352 calls for services from our telephone contact service, including supporting our local community with COVID-19 advice and signposting for support where the person was identified as vulnerable or shielding.
- 9.9 The CCTV service continues to operate under its business continuity plan, which has been in operation since mid-March 2020, to ensure CCTV delivered services are protected as much as possible during the COVID-19 pandemic going forward.
- 9.10 For full information on CCTV performance relating to 1st January 2021 to 31st December 2021 please see the CCTV performance report at Appendix B.

10 Effect on corporate objectives

- 10.1 The work of the Fenland Community Safety Partnership contributes to the Environment corporate priority and demonstrates an excellent partnership ethos for the Quality Organisation priority

11 Community impact

- 11.1 The broad work of the Fenland Community Safety Partnership has an impact within Fenland communities through reducing crime & anti-social behaviour, reducing the fear of crime, improved public perceptions, and building community cohesion. All these outcomes contribute to making Fenland safer and stronger.

Fenland Community Safety Partnership

Partnership delivery plan

01 April 2021 – 31 March 2022



FENLAND
Community Safety
Partnership

Strategic Themes

Supporting Victims

Reducing Offending

Support Communities

The Community Safety Partnership plan – Is developed to identify and tackle behaviours, locations and trends which have a detrimental effect on the quality of life for Fenland residents the plan is designed to react to new emerging issues and address long term problems

What are you trying to achieve?

How will that goal be reached?

How will you demonstrate success?

ACTION PLAN PERFORMANCE

Key

	Progressing well and on target: minimum risk of failure
	Requires intervention to ensure target is met: small-medium risk
	Needs urgent intervention to ensure project progresses: medium-high risk

Supporting victims							
Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
Domestic Abuse <i>This work stream sits across all priority areas of Victim, Offender and Communities.</i>	Improve awareness of Domestic Abuse amongst front line professionals, volunteers, and community groups.	Increased awareness of signs & symptoms of domestic abuse by those who have regular and frequent contact with community members. Increased knowledge of support networks and reporting options to support those who are suspected at risk of DA or are identified victims of DA.	Annual workforce development session. Community awareness raising through engagement and social media.			<p><u>Update for 17/07/2020</u> A workforce development session is planned for November 2020 and this will also include relevant recommendations from the most current DHR. The Covid19 crisis does mean the previous format of delivering development sessions may not be feasible due to social distancing requirements. However, IT options are being trialled and if everything works okay video conferencing facilities will be used.</p> <p><u>Update for 22/10/2020</u> Workforce development set for 24th November and will be hosted using TEAMs. DASV and Refuge have again agreed to support this and they will cover recommendations from the most recent DHR.</p> <p>Another recommendation from the same DHR has seen a support list circulated amongst frontline professionals. The document provides details of agencies who operate in or cover Fenland and can help and support victims.</p>  <p>DASV Support Fenland July 2020.docx</p> <p>Details have also been circulated to partners through both the CSP and PSG about the DA Disclosure Scheme.</p> <p><u>Update for 28/01/2021</u> Community Engagement and Workforce Development sessions held on 10th November and 24th November 2020 respectively. The county DASV Partnership & Refuge supported both events. The community engagement session has had 150 views in the first 6 weeks. The workforce session was attended by 24 people. Both these sessions were conducted during the time of the National Domestic Violence Awareness campaign which was also supported by social media messaging.</p> <p><u>Update for 29/04/2021</u> Plans are in place for another work force development session in the autumn of 2021, this will be linked to the new DA Bill and alcohol influence within DA. Social Media messaging has continued to raise awareness within the community. The community engagement session with DASV and Refuge continues to be available on the internet and there has been further promotion of its availability.</p> <p><u>Update for 22/07/2021</u> Plans are in place for development of some bespoke work to be completed during the period of August 2021 to March 2022. Subject areas will include improving knowledge/confidence within the migrant population of the signs relating to DA, how to report and seek help. Substance abuse as a contribution toward DA. How perpetrators can self-refer and DAHA accreditation. A meeting with key partners is scheduled for early August to begin developing an action plan.</p>	

DA Project

Heading: Training and empowering professionals in domestic abuse and the referral process

Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
In partnership with the DASV partnership, deliver 3 WFD sessions	Working with IVA service and the DASV partnership identify subjects to be covered in these sessions with a focus on supporting the migrant community.	Confirmation of subjects to be covered in the training.	Development of Training Plan		Rosie Cooke Vickie Crompton IDVA's	<u>September 2021</u> WFD sessions to be delivered between January - March 2022. Topics to include: <ul style="list-style-type: none"> • Respect: Pathways for Perpetrators self-referral • Non-fatal Strangulation • Links to Drug and alcohol abuse • Child to parent abuse 	
	Working with IDVA service and DASV identify other partners/roles to deliver the <i>sessions</i> .	Confirm DA WFD delivery partners.	DASV Refuge IDVA DA Health Outreach?		Rosie Cooke	<u>October 2021</u> Partners from Refuge and the Cambs & Pboro DASV Partnership will support delivery of the 3 sessions.	
	Identify target audience and coordinate training sessions	DCF, GP services, recruitment agencies, Rosmini, Ferry Project, RSL, PSH providers, A8 communities)			Rosie Cooke	<u>October 2021</u> 14/10/2021 - There has been a good response from the target audience with representation from a wide range of frontline staff. The November session is fully subscribed. Target audiences of GP's and labour providers will be a focus for the March session. <u>December 2021</u> Plan to encourage attendance from Fenland GP practices, recruitment agencies and frontline statutory & third sector organisations. This is to widen the reach and increase reliance within these organisations to identify DA and signpost victims for support.	
	Delivery of WFD session	3 sessions to be delivered to cover DA, Coercive Control and Non-Fatal Strangulation	DCF, GP services, recruitment agencies, Rosmini, Ferry Project, RSL, PSH providers, A8 communities)		Rosie Cooke	DA & CC Session November 2021 <u>November 2021</u> 11/11/2021 - DA Workforce development awareness session scheduled delivered in partnership with DASV and Refuge. 59 Attendees have booked onto the training session. <u>December 2021</u> 11/11/2021 - DA Workforce development awareness session was delivered to 57 frontline professionals and included RSL's - Clarion, Sanctuary, Ferry Project ,CHS, CSH Housing, Accent-Nene, CCC family Workers, FDC staff, Ferry Project and CGL. Non-Fatal Strangulation Session February 2022 <u>November 2021</u> Non-fatal Strangulation WFD session confirmed for 03/02/2022 with DASV, trainer Vickie Crompton. <u>December 2021</u> Non-fatal Strangulation WFD session, CSP promoted and opened for bookings. There are now 30 frontline professionals booked onto this training session. DA & CC Session March 2022 <u>December 2021</u> 2 nd Domestic Abuse & Coercive Control WFD session confirmed for 24/03/2022. This session will include a targeted promotion to include Fenland, GP practices, recruitment agencies and frontline statutory & third sector organisations.	

Increase Community Awareness of Domestic Abuse as well as Confidence to Report and Options to Report

Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
Communication with both local and migrant communities across Fenland.	In partnership with the IDVA Service, DASV Partnership & Refuge identify what opportunities already exist to communicate with the local and migrant communities.	To extend reach of DA messages to the migrant community.	Deliver DA communication campaign.		Rosie Cooke	<u>September 2021</u> A8 Awareness Materials Meeting Meeting held with Rosie Cooke, Amanda Warburton, Alina Jablonske and Karolina Sanko. We discussed the three actions below and developed an awareness action plan. <ul style="list-style-type: none"> identifying existing opportunities, looking at how these can be developed to support the DA campaign and identifying new opportunities within Fenland to meet the recommendations from the DHR. 	
	Develop those existing opportunities to improve the reach amongst the community.	Collaborate with existing contacts working with migrant community and expand leads	Identify most effective communication methods.		Rosie Cooke	<u>September 2021</u> Communication action to include <ul style="list-style-type: none"> FDC & partner social medial comms & local newspapers. Workplaces, leisure Gyms, health, children and adult services, faith groups, Sticker for Toilet doors in large retail outlets, smaller European shops, hairdressers, schools. <u>December 2021</u> See entries below which evidence the communication options used.	
	Link in with social media pages for A8 communities locally Find out the Facebook, Twitter and Instagram pages	Use identified social media routes for promoting DA awareness.			Amanda	<u>November 2021</u> <ul style="list-style-type: none"> AB has forwarded details of an EE Facebook page that RC will approach to share DA awareness details with during the start of the DA awareness campaign in December 2021. Alina has contacted the Lithuanian community Wisbech Lietivai Facebook Group. Alina has spoken to them and requested their help us in spreading awareness to their community. They are happy to support the CSP DA campaign. They have shared the DASV DA poster on their Facebook page. <u>December 2021</u> DASV DA information in Polish and Lithuanian on social media. (1) Cambs DASV Facebook (20) CambsDASV (@cambs_dasv) / Twitter	
Connect with churches Speak with priests	Engagement with religious groups who cater for A8 population.				Karolina and Alina	<u>October 2021</u> Lithuanian priest on board, Alina sent him Lithuanian Language poster to display <u>November 2021</u> The Lithuanian priest, Petras Gucevicus, delivers services to the Lithuanian and Polish community at Our Lady Church Wisbech. Next to Rosmini. He has displayed Posters and will signpost to support services for DA if approached for support with DA by the people who attend his services. <u>December 2021</u> Rosie Cooke has contacted the following churches who have agreed to support the campaign. These churches attract a large congregation from the EE communities and have agreed to display posters to support our DA Campaign. <ul style="list-style-type: none"> The Parish of Our Lady of Good Counsel Catholic Church 8 St Johns Road, March, PE15 8RJ & St Peter St Peter and St Paul Church, Chatteris Market Hill Chatteris Cambridgeshire PE16 6BA Whittlesey Catholic Church St Jude The Apostle Church, 3 Station Road, Whittlesey, Cambs., PE7 1SA <u>December 2021</u> Churches have been sent hard copies of DA resources. Posters/stickers include those supplied by DASV Partnership and those printed specifically for this campaign.	

	<p>Connect with A8 schools</p> <p>Link with schools who cater for pupils from Fenland</p>	<p>Raise awareness of DA and its impact in a age related way appropriate to target audience.</p>			<p>Aggie, Karolina</p>	<p><u>October 2021</u> A8 Schools that include intake from Fenland villages/towns</p> <ul style="list-style-type: none"> Huntingdon Polish school agreed to support – Krystyna Rudkowska tel. 074462936484 email biuro@pssh.co.uk Amanda (DASV) sent new poster direct to school Links were made with the Polish school in Huntingdon as there are Polish children and families from Chatteris and March in Fenland that attend this school. <p><u>Polish School Wisbech</u></p> <p><u>November 2021</u> The local Polish school in Wisbech at the Rosmini centre has been contacted and agreed to display our posters to share with parents along with the A5 leaflets for friends and families.</p> <p><u>December 2021</u> Schools have been sent out hard copies of DA resources.</p>
	<p>Link with community groups</p> <p>Community Connector in Fenland</p>				Alina	<p><u>13th October 2021]</u> Alina met with Lithuanian community to discuss DA campaign and gained support for the CSP campaign in sharing key information.</p>
	<p>Myth buster communications</p> <p>Posters on specific issues: Immigration status affected if report Finance/housing Children’s social care Not a private/family issue Not just physical violence</p>	<p>Look at options to lower perceived barriers victims may feel prevents them reporting DA to authorities.</p>			<p>Amanda/DASV</p>	<p><u>October 2021</u> Amanda has created a new poster created with OPOKA helpline and web address to be shared with partners and community organisations.</p> <p><u>November 2021</u> Myth Busting Posters are being developed and will be shared within Fenland with employers and community venues.</p> <p><u>December 2021</u> OPOKA - - is a Polish organisation that helps women and children in the Polish community affected by domestic violence. DASV recognise that the Polish community trust and engage well with this OPOKA and have included their helpline number in posters that have been used in the Fenland DA campaign. Please follow this link to the OPOKA website: Opoka Helpline number 0300 365 1700.</p> <p><u>December 2021</u> Adverse impact of reporting DA due to immigration status.</p> <p>Vickie and Amanda discussed the myth-busting posters and couldn’t come up with anything suitable – we can’t say that your immigration status won’t be affected or that social care won’t be involved with your children because both of these things could happen. We didn’t think a poster saying it might not happen would be very reassuring.</p> <p>Although this area was discussed and decided that this would not be pursued, the DA campaign will continue to provide materials about the different types of DA abuse and reach out to A8 communities through workplaces and within the community.</p> <p>The A5 leaflets for friends and families identifying DA abuse gives information provide some myth busting content around identifying DA behaviours.</p>

	Friends and Family Flyer aimed at friends and family to highlight 3 rd party reporting.	Improve confidence to report DA			Amanda/DASV	<p><u>October 2021</u> Rosie & Amanda liaised on a print run from DASV for Fenland.</p> <p>Rosie Cooke will distribute in December 2021 & January 2022.</p> <p><u>November 2021</u> The A5 flyers have now been received, will be used during the awareness campaign.</p> <p><u>December 2021</u> Community Safety have compiled a list of community centre, venues and employers and is mailing out to key partners in the community in December 2021 & January 2022.</p> <p><u>December 2021</u> 20/12/2021 Flyer aimed at Family & friends sent out to community centres, Polish educational locations and libraries.</p>	
	Stickers Get stickers out again – toilet doors in community centres, supermarkets, workplaces	Increase community awareness and confidence to seek support/report			Amanda DASV / Rosie	<p><u>October 2021</u> Amanda has sent over sticker template/RC to arrange print run.</p> <p><u>November 2021</u> RC has contacted large major employers with a large EE workforce, supermarkets, pubs and community centres in Fenland to gain support to display stickers in English and Eastern European languages in Toilets, we have 44 Fenland organisations signed up to support our DA campaign.</p> <p><u>December 2021</u></p> <ul style="list-style-type: none"> • Reprographics are now working on their production. • Toilet door stickers these have now been sent out along with the DASV posters to major employers, pubs, supermarkets and libraires, in English, Polish, Lithuanian and Romanian. 	
	Bright Sky app Promote	Increase awareness of Bright sky app to victims of DA.	DCF, GP services, recruitment agencies, Rosmini, Ferry Project, RSL, PSH providers, A8 communities)	The app will be promoted to partners throughout the DA campaign.	Amanda/Rosie Link to Police Comms	<p><u>October 2021</u> Police receive DA training on induction and promote Bright sky to DA victims within their first contact visit.</p> <p><u>November 2021</u> Bright sky app has been promoted to frontline professionals during DA training on 11/11/2021. The promotion of this app is restricted to frontline professionals, as it would be dangerous if easily identified by perpetrators. This is not suitable for wider promotion.</p> <p><u>December 2021</u> Bright Sky BS will be repromoted on 03/02/2022 and 24/03/2022 at DA training sessions with frontline professionals.</p>	
	Sports clubs Talk to football clubs linked to Polish schools.	To raise awareness of reporting and support.	Identify clubs and supply DA awareness resources		Rosie	<p><u>November 2021</u> Contact has been made with sports organisation in Fenland including to share information about DA resources.</p>	
	A8 country's stance on DA Research awareness in A8 countries to see if we can use/link to groups and share news stories				Amanda	<p><u>October 2021</u> Amanda looked but didn't find anything useful that it was thought would be beneficial to the Fenland Campaign.</p> <p><u>November 2021</u> It was hoped that their maybe some initiatives in A8 countries that we could have tapped into, but this was not fruitful. However, this has driven the work in Fenland to directly connect with the A8 community in workplaces and in through trusted Fenland community organisations that they are already familiar with.</p>	

	Perpetrator messages Respect in other languages? White Ribbon?				Rosie /Amanda	<u>November 2021</u> DASV supported the white ribbon campaign during its November 2021 through social media with FDC and other Fenland organisations.
	Outreach support Discuss with Refuge, especially those with language difficulties	Improve access to multi-lingual outreach workers			Rosie	<u>November 2021</u> Outreach Support This is provided through Refuge, who are linked in with access to interpreters and work inclusively around cultural sensitively, breaking through the barriers to provide support to victims who are not fluent English speakers. <u>December 2021</u> Refuge access interrupters to support DA victims through their support journey. Outreach staff can access as required.
	Partners Share plans with partners and ask to support, display posters etc		community centres, supermarkets, hairdressers, Doctors' surgeries chemist workplaces schools		Amanda	
	Awareness raising of the Respect programme.	Improve awareness of respect programme across Fenland			Rosie Cooke	<u>October 2021</u> <ul style="list-style-type: none"> Respect Programme, YMCA are leading on managing and delivering the Respect programme. DASV Champions Session November 2021 Workshop on child to parent advice from the child's perspective in partnership with YMCA & Respect. Child to parent abuse Parental Education Growth Support (PEGS) (pegsupport.co.uk) Forensic Child and Adolescent Mental Health Services ... https://www.gmmh.nhs.uk/fcamhs <u>November 2021</u> The Family Respect project is part of a larger domestic abuse programme across Peterborough and Cambridgeshire which is being funded by the Home Office and delivered by YMCA Trinity. The programme in its entirety has three strands which focus on: stalking and harassment, healthy relationships, and child to parent abuse. The Family Respect project is being led by YMCA Trinity Group through collaboration with The Police and Crime Commissioner for Cambridgeshire & Peterborough, and Respect UK. The Family Respect project focuses on working with children and young people aged 10 to 16 years of age, who display any abusive behaviours towards their parents and carers, and other people in their family. The focus is to support families who are experiencing child to parent abuse with a particular focus on working with the child or young person to facilitate change and growth within the family as a wider system.

						<p>To make a referral please get in touch by emailing familyrespect@ymcatrinity.org.uk or by calling Melanie Khan (Family Respect Project/Service Manager) on 07771357187.</p> <p><u>DASV Champions Session November 2021</u> Workshop on CPA from the child's perspective in partnership with YMCA & Respect.</p> <p><u>Child to parent abuse Parental Education Growth Support (PEGS) (pegssupport.co.uk)</u></p> <p><u>Forensic Child and Adolescent Mental Health Services ...</u> https://www.gmmh.nhs.uk/fcamhs</p> <p><u>November 2021</u> 22nd November 1-2pm and 23rd November 10 - 11am ** Extra session ** on Working with Children using abusive behaviours against their parents. The sessions included a presentation from Respect & YMCA about the new programme starting in Cambridgeshire & Peterborough</p>	
	Work with partners to include Male Self-referral for perpetrators with Substance and Alcohol Abuse.				Rosie Cooke	<p><u>October 2021</u></p> <ul style="list-style-type: none"> DASV DASV provide signposting to support for male DA perpetrators on their website. CGL Self-referral options available into CGL services for perpetrators. <p>Both services will be promoted in the media campaign starting in December 2021.</p>	

Substance Abuse and Links to DA

Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
Ensure frontline substance abuse support services are linked to appropriate DA Support services and referral options	RC to work with Jennifer Prikockis from CGL to understand current situation.	To map out the current identification and referral/support in place.	CGL Meeting Meeting booked with Jennifer Prikockis booked for 07/09/2021	Meeting with CGL completed.	Rosie Cooke	<p><u>07/09/2021 Meeting CGL - Jennifer Prikockis</u></p> <ul style="list-style-type: none"> CGL have robust DA support and referral pathways in place. Staff inductions include DA training and shadowing DA Champion and attending MARAC. CGL work closely with DASV and the IVDA service to provide frequent DA & DASH training for their staff. 2 DA sessions delivered this year with another 4 scheduled. Training includes DASH assessment and safety planning with IVDA's. CGL's have several DA champions who regularly attend DASV meetings. 	
	Work with Jennifer (CGL) and DASV partnership to identify any new opportunities for development.	Increase range of translated DA materials and new outreach opportunities for Refuge	Communication and access to refuge services can be supported	Refuge outreach sessions agreed.	Jennifer Prikockis Amy Graham	<p><u>September 2021</u> CGL – Hosting Refuge drop-in sessions Domestic abuse drop-in at CGL Wisbech as an on-going service to CGL users.</p> <p><u>November 2021</u> Update has been requested from Jennifer Prikockis</p> <p><u>December 2021</u> Translated Materials - CGL, access translated materials from DASV website to support their work around DA issues. Hard copy posters and the Toilet door stickers have been sent to CGL to use within their building.</p> <p><u>Refuge Drop-in sessions</u> Drop-in sessions not commenced due to staffing issues. The benefit of holding these sessions will offer direct information and build a relationship of trust with CGL service users, both victims and perpetrators. The drop-in group may identify vulnerable CGL service users who may be at risk or need support.</p>	

	How can the CGL migrant outreach team support this process.	Translated Domestic abuse information including new myth busting flyer.	Extend range of translated materials and access to Refuge for CGL clients.	CGL hosting and promoting Refuge drop-in service and translated DA advice and support materials	Jennifer Prikockis	<p><u>September 2021</u> Myth Busting - CGL identified fear of repercussions connected immigration status if DA reported and lack of knowledge about housing and benefit advice for people leaving a domestic abuse situation.</p> <p><u>November 2021</u> CGL - will display myth busting posters once available and are CGL hosting and promoting Refuge drop-in service and translated DA advice and support materials</p> <p><u>December 2021</u> DASV examined the viability of a Myth Busting leaflet around the identified fear of repercussions connected immigration status if DA reported and lack of knowledge about housing and benefit advice for people leaving a domestic abuse situation. This is not going ahead, and it is not possible to promise their immigration status will not be raised has an issue etc.</p> <p>Support with benefit applications and housing advice is already provided and part of the support services already in place through DASV, Refuge and FDC Housing Options team for victims of DA.</p> <p><u>December 2021</u> CGL have a wide a range of DASV posters and information available to their service users and regular risk assessments take place with service users to identify risk.</p>	
	DA Champions sessions in October will be about substance misuse and links to DA	CGL DA Champions attend October			Vickie Crompton Julia Cullum	<p><u>September 2021</u> 19/10/2021 DASV Champions Session – Child Parent Abuse, Substance Misuse, Stalking awareness, included in this session</p> <p><u>October 2021 DASV Champions Session</u> CGL presentation including information about CGL procedures, DASH assessments and referrals into MARAC.</p> <p><u>November 2021</u> November session will include Working with Children using abusive behaviours against their parents. The sessions include a presentation from Respect & YMCA about the new programme starting in Cambridgeshire & Peterborough.</p> <p>The DASV Champions sessions was attended by 64 DASV Champions across Fenland.</p> <p><u>January 2022</u> This session will include OneVoice4Travellers talking about their DA work in Cambridgeshire and Caroline Bull linking with the Health IDVAs to talk about DA and Pregnancy</p> <ul style="list-style-type: none"> • 18th January 10.30 - 12.30 • 20th January 14.00 - 16.00 • 26th January 13.00 - 15.00 	
	Alcohol and Substance abuse WFD session that will identify links to DA.	Identify target audience	Schedule and coordinate training sessions		Rosie Cooke Bex Poser Joe Keegan	<p><u>September 2021</u> WFD Training - Booked with CGL and Joe Keegan 10/02/2022</p> <p><u>December 2021</u> Training session for the 10/02/2022 has been promoted and has 26 frontline professionals booked on.</p>	

	Myth Busting Leaflet/poster – re domestic abuse and where to seek help – messages to go onto social media				Rosie Cooke Amanda Warburton	<p><u>September 2021</u> This has been discussed during the A8, existing resources identified and myth busting material is being developed.</p> <p><u>December 2021</u> See above entry regarding Myth Busting – Not applicable CGL access existing resources from DASV to share DA support information with service users.</p>	
Housing							
Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
DAHA Accreditation by FDC Housing Options Team	Understand process/criteria for accreditation.	Attain accreditation.	FDC to meet criteria		Rosie Cooke	<p><u>October 2021</u> In the summer the council signed up and in turn gave our commitment to achieve DAHA accreditation for our Housing Options Team.</p> <p>The first stage was to attend a 12-week training course with colleagues nationally from a range of councils and organisations.</p> <p>The accreditation covers the following areas which contain multiple sub sections that we are required to evidence and demonstrate that our services meet the required standards:</p> <ul style="list-style-type: none"> • Policies and procedures • Case management • Risk management • Inclusivity and accessibility • Perpetrator management • Partnership working • Staff training • Publicity and awareness <p>The accreditation is expected to take approximately 2 years+ to achieve and will be externally assessed. There is an emphasis that rather than solely meeting the criteria, that new ways of working are embedded.</p> <p>We have formulated an action plan that is being taken forward by the Housing Options Team Leader and the Housing & Communities Manager. The plan includes assistance from front facing council services, HR, Community Safety and a range of partners. We are currently undertaking specialist domestic abuse training and to updating our Adult Safeguarding Policy.</p>	
	DASH training delivered to Housing Options staff.					<p><u>October 2021</u></p> <ul style="list-style-type: none"> • DASH Training <p>DASV have now scheduled DASH Training for FDC Housing options frontline workers for 22/10/2021. Once delivered, housing options staff will be able to complete DASH assessments to manage risk better and improve partnership working.</p> <p><u>November 2021</u> All 7 of the housing team staff have completed their DASH training.</p> <p><u>December 2021</u> If refreshers are required as part of the accreditation criteria this will be scheduled in as necessary.</p>	

	To enquire on current levels of DA training to RSL employees	Clarify current DA training for RSL's Clarion Accent-Nene Sanctuary Ferry Project CHS Housing	RSL's access DA training through safeguarding boards	Update in training Increase in RSL's and health accessing specialist domestic abuse services	Rosie Cooke	<p><u>October 2021</u></p> <ul style="list-style-type: none"> 12/10/2021 Meeting with DASV and Refuge RSL's access DA training via the safeguarding boards, including annual refresher training. Additional training is available through CSP work force development sessions DA Champions sessions 19/10/2021 Training on Child to parent abuse/Substance Abuse and Stalking <p><u>November 2021</u> The November WFD session had attendees from the following housing providers: Clarion, Sanctuary, Ferry Project, CSH Housing, Accent-Nene.</p> <p><u>December 2021</u> Bookings for the DA training sessions scheduled for 2022 have representation from the RSL's mentioned above for all three training sessions.</p>	
	To provide training Options			Safeguarding training links provided.		<p><u>September 2021</u> Safeguarding Boards run the DA training - has been shared with RSL's. Multi-Agency Safeguarding Training Cambridgeshire and Peterborough Safeguarding Partnership Board (safeguardingcambspeterborough.org.uk)</p>	
	Consult with DASV on available training.			Amanda Warburton - provided information and links to share with RSL's		<p><u>September 2021</u> Safeguarding Boards DASH presentation with guidance -has been shared with RSL's. PowerPoint on how to complete a DASH for people who need a refresher or who need to complete one and haven't been able to attend the training yet Welcome to Cambridgeshire DASV Partnership (cambsdasv.org.uk)</p>	
Health							
Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
Refuge Outreach working with Health.	What does this look like in Fenland? Opportunities to develop.	Understand current workstreams and communication between health and specialist DA services.	Refuge to identify new development opportunities	Increased Engagement Achieved with primary care providers, including GPs, Pharmacists an Opticians.	Rosie Cooke	<p><u>September 2021</u> CSP meeting with Refuge - meeting booked for 10/09/2021 at 14:00 with MG and RC. Meeting with refuge and CSP took place on 10/09/2021.</p> <ul style="list-style-type: none"> Engagement with health 'Mail Out' completed to all GPs in and pharmacies and opticians. Cambridgeshire Safeguarding Nurse Refuge is now working with the lead safeguarding nurse for Cambridgeshire. Working in partnership with IDVA's Refuge is working with the health IDVA's to ensure continuation of support, IDVA before victim discharge from primary care. To provide continuation of service. Share information with GPs and provide on-going victim support. 	
	Refuge to increase the amount of Domestic abuse health outreach workers in Fenland	To identify funding for health DA outreach post.	To secure funding for DA health outreach post.	DA Health Outreach worker Fenland/Hunts now recruited.	Mandy Geraghty	<p><u>September 2021</u></p> <ul style="list-style-type: none"> Funding from the Cambridge innovate and cultivate fund to recruit a DA health outreach worker for Fenland DA Health Outreach worker recruited - Amy Graham Health Outworker Refuge for Fenland. <p><u>December 2021</u> We have had 18 referrals so far from health care professionals.</p>	

	Refuge to provide DA training to at least 60 health professionals.	Identify target audience and coordinate training sessions	To increase number of health professionals completing DA training.		Mandy Geraghty	<p><u>September 2021</u></p> <ul style="list-style-type: none"> DA Training for Health Professionals DA Training offered to primary care & CGL – this will be updated in October 2021. <p><u>November 2021</u></p> <p>An update has been requested from Refuge.</p> <p><u>December 2021</u></p> <p>We are currently working on the training now with the IDVA's, 20 professionals attended. Refuge completed training with CPFT around 20 professionals attended. Additional 57 attendees DASV & Refuge training sessions delivered for Fenland CSP.</p>	
	Refuge to offer a drop-in service to CGL.	CGL accept offer of DA drop-in sessions,	Provide access to DA support and build trust with CGL client Base.	Refuge Drop-in service has been agreed to be delivered within CGL building.	Mandy Geraghty	<p><u>September 2021</u></p> <ul style="list-style-type: none"> CGL - Refuge drop-in sessions DA drop-ins are now being delivered at CGL Wisbech as an on-going service to CGL users. <p><u>November 2021</u></p> <p>Refuge continues to provide drop-in sessions within the CGL building, an update on the progress has been requested from Refuge and CGL.</p> <p><u>December 2021</u></p> <p>Update from Aimee Graham Interim Deputy Manager "We have not yet started the CGL drop ins due to low staffing, however now we have more staff this is something that I am looking into starting in the new year.</p>	
	Increase the number of referrals to specialist DA services	Refuge to receive 100 referrals from health professionals Engagement of GPs using specialist DA services.	Develop existing referral pathways	Referral tool developed for social prescriber's webpage	Mandy Geraghty	<p><u>September 2021</u></p> <ul style="list-style-type: none"> DA Information shared with primary care Mail out to all GPs in and pharmacies and opticians Refuge professional's referral tool <p>Social prescribers – Refuge referral button, now forms part of NHS social prescriber's webpage.</p> <p><u>November 2021</u></p> <p>An update on the progress has been requested from Refuge.</p> <p><u>December 2021</u></p> <p>There have been 18 referrals so far from health care professionals.</p>	

Reducing Offending in Fenland

Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
See DA Project above							

Support safer and stronger communities							
Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
Drug & alcohol abuse and the community impact (Q3 18/19 Strategic Assessment)						<p>CSP Meeting held on 31st January 2019 at which the Q3 strategic assessment was presented and discussed.</p> <p>Street drinking and associated ASB, the PSPO and resulting community concern in Wisbech was determined to be the most pressing aspect of substance abuse within Fenland.</p> <p>The recommendation relating to convening a professional's workshop to consider and develop a partnership approach to deal with Education, Diversion and Enforcement was considered appropriate.</p> <p>Consultation with and involving key community stakeholders was also considered to be relevant to understand what stakeholders feel the specific issues are, the impact and the solutions.</p>	
Wisbech Street Drinking & Associated ASB	Deliver a partnership workshop to examine the street drinking situation within Wisbech using the O'SARA problem solving model.	Partnership action plan following the Prevention, Intervention, Enforcement model.	An agreed partnership action plan	<p>Delivery of workshop.</p> <p>Agreed partnership action plan.</p>	Alan Boughen	<p><u>Update for 25/04/2019</u></p> <p>Workshop is being held 16th May 20-19 at the Boathouse, Wisbech. Key stakeholder partners have been identified and notified of the planned event. Partners are primarily from those services considered to be front line. Whether this is enforcement, diversion, education or victims.</p> <p><u>Update for 18/07/2019</u></p> <p>Workshop held on Monday 20th May. Those attending included representatives of FDC, Police, county Council, CGL, Ferry Project and Sun Network. A draft action plan has been developed which has been shared with those in attendance. Other than the need for some small changes the action plan reflected the outcome of the workshop. The next phase is to seek partnership commitment to deliver against the plan and develop a process to monitor and record inputs/outcomes.</p> <p><u>Update for 31/10/2019</u></p> <p>Partnership discussions were held on 12th September 2019 involving CGL, County Substance Abuse leads, FDC teams Licensing, StreetScene, Community Safety and Housing.</p> <p>Agreement in principle was found for a staged response to multiple breaches of the PSPO where education and diversion were the priorities before enforcement. This process requires reviewing by FDC legal team and has been requested. It was also agreed to try and re-kindle the joint partnership 'recovery walks' involving CGL and Central and Eastern European Homelessness Project (CEEHP) – Wisbech outreach workers. This is being progressed by CGL staff based at Wisbech and staff overseeing the CEEHP.</p> <p>The CSP ISA has been circulated amongst partners involved in the work. All members felt there was a need for regular round the table discussion; the next will be during the 1st week of November. ECINs is to be used. Work is ongoing to bring this all together and recorded within an action plan.</p>	

Update for 30/01/2020

Third meeting of a partnership approach was held on 20/12/2019. These meetings are subject of minutes and actions. All meeting notes and actions are filed on the respective ECINs case. Next meeting scheduled for early February.
Through use of information from street cleansing staff which includes details about alcohol litter deposits and ASB activities the group are identifying potential hot spot locations for patrol activity which is shared with all partners involved.
Data from police, CCTV and CGL outreach work indicates a continued reduction in street drinking.

Update for 17/07/2020

The initial street drinking action plan has been combined with an action developed solely for tackling licensing issues and especially those related to off sales premises in Wisbech. This element of work was a critical part of the action plan and combining both plans will improve efficiency and effectiveness.
Another change to improve effectiveness and efficiency is to hold the meeting of the Relevant Officers Group and the street drinking in tandem.

Closed Action Plan



Street Drinking -
Action Plan - Original

Combined Action Plan



Combined Street
Drinking Licensing AP

Update for 22/10/2020

At the meeting on the 18/08/2020 the joint action plan was agreed as appropriate and will be used as the basis for future meeting agenda.

Update for 28/01/2021

The alcohol related PSPO's for Wisbech have been extended for a further 3 years following the legally required review. The new Order is for a further 3 years until October 2023.
Partnership meetings continue to provide a focus on street drinking and associated ASB. The COVID-19 pandemic has led to a reduction in the number of incidents being reported by the community and observed occurrences of street drinking by partners. This reduction is very likely to reflect the COVID-19 accommodation support provided to vulnerable people.
The fewer street drinkers being observed and the need to comply with social distancing requirements has meant the delivery of some on the ground support services has significantly been reduced.

Update for 29/04/2021

Next meeting of RAO and Street Drinking is scheduled for 22/04/2021. Community Reports continue to be low. However, it's unclear what the impact of lockdown has been on street drinking levels and community observations.
The relaxation of lockdown will provide better indication. The loss of 'covid accommodation' for some may also present challenges.

	Delivery of the partnership agreed action plan.	Partnership agreement and commitment to deliver against the specific elements of the action.			<p>The majority of this has been agreed, see above update, there remains some work ongoing associated to patrol capacity.</p> <p><u>Update for 28/01/2021</u></p> <p>Regular partnership meeting is now aligned with the Relevant Officers Authority Group meeting. These meetings are attended regularly by CGL, FDC teams (housing, Streetscene, licensing.....), Police and County Council.</p>
		Development of a process to monitor and record input/output of partnership work.			<p><u>Update for 31/10/2019</u></p> <p>Partnership meeting on the 12th September agreed ECINs would be the appropriate recording system to use. Round the table meeting were felt to be beneficial and some of those present raised the Cambridge City 'street life' meeting as an example whereby all partners would share knowledge and information to facilitate an effective and efficient response.</p> <p>The frequency of the meetings would not be 'set in stone' but decided by the group at the closing of the current meeting. The first formal group meeting would be in the first week of November.</p> <p><u>Update for 17/07/2020</u></p> <p>The initial street drinking action plan has been combined with an action developed solely for tackling licensing issues and especially those related to off sales premises in Wisbech. This element of work was a critical part of the action plan and combining both plans will improve efficiency and effectiveness.</p> <p>Another change to improve effectiveness and efficiency is to hold the meeting of the Relevant Officers Group and the street drinking in tandem.</p> <p>COVID19 has had an impact upon all partners' capacity to focus on this issue. However, it has been noted there has been a reduction in alcohol related litter and the prominence of groups socially gathering.</p> <p><u>Update for 22/10/2020</u></p> <p>The first combined meeting of the RAO and street drinking group was held on the 18th August and the next is 13th October 2020.</p> <p>COVID is still having an impact upon the service delivery of some elements of the work due to social distancing.</p> <p>Educational leaflets have been circulated to partners for handing out to those who breach street drinking legislation. This is the first step of the agreed prevention, intervention, enforcement approach. This is monitored through ECINS.</p> <p><u>Update for 28/01/2021</u></p> <p>The combined RAO and street drinking action plan form the basis of a meeting agenda and outlines agreed participation.</p> <p> Combined Street Drinking Licensing /</p> <p><u>Update for 29/04/2021</u></p> <p>This will be discussed at the meeting on the 22/04/2021 and linked to the relaxation of lockdown and possible increase in community reports.</p> <p><u>Update for 21/10/2021</u></p> <p>CCTV have started to provide more detail in relation to their observation of street drinking. This includes detail of frequency of occurrence by time and by day. They have also started to provide more detail in relation to requesting police support.</p> <p>Community reporting to police and FDC remains very low. Police average 2 or 3 reports</p>

						<p>monthly and FDC less.</p> <p><u>Update for January 2022</u> Incidents of street drinking and associated ASB reported to authorities continues to be low and the downward trend from the peak of 2017/18 continues. There hasn't been the sudden up turn of reports following the relaxation of social distancing. There has been partnership intervention to support a third party with issues relating to homelessness, unauthorised camp and associated nuisance. The intervention involved support and guidance relating to homelessness and substance use as well as enforcement. This work led to some displacement which has resulted in the closure of a FDC owned public space to ease the impact of nuisance on the community but to also facilitate the completion of required maintenance work. The offer of support and guidance continues to be offered to those who choose to 'sleep rough'</p>	
Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
Loan Shark	Illegal Money Lending is under reported across Fenland despite Fenland having some identified areas of deprivation. On behalf of the CSP, FDC will lead a collaborative funding bid seeking sufficient funds to deliver a Loan Shark Awareness Campaign. Bid submission date is 31 st August latest.	Successful bid submitted on time		Bid submitted no later than Friday 28 th August 2020	Rosie Cooke	<p><u>Update for 22/10/2020</u></p> <p>A bid was submitted in advance of the deadline date.</p> <p>The bid was successful albeit not at the ambitious level of funding we'd requested. The CSP were awarded £6000 with a request to focus on community education and working with schools.</p>	
		Engage with proposed delivery partners in advance of being aware of the funding bid outcome.			Rosie Cooke	<p><u>Update for 22/10/2020</u></p> <p>The outcome of the bid was quicker than expected and therefore once the outcome was known this aspect was put on hold as our proposed delivery programme was significantly trimmed.</p> <p><u>Update 29/04/2021</u> The engagement with delivery partners continues. This includes Burrowmoor, Orchards and Ramnoth schools, Blackfield Creative, Rainbow Credit Union, police, taxi operators, Horsefair Centre and FDC cleansing team.</p>	
	Delivery of project to raise awareness amongst the wider Fenland community. To work with primary schools to raise awareness amongst pupils and parents.	Development of a menu of suitable options to help promote 'Loan Sharks' across the Fenland Community.				Rosie Cooke	<p><u>Update for 28/01/2021</u></p> <ul style="list-style-type: none"> Media campaign to include social media and media releases to local press through FDC Comms Team. Linking with partnership (police, education, councils, IMLT) media teams and town/parish councils to support message delivery. IMLT provided leaflets and literature Community Wide Awareness Campaign Schools project <p><u>Update for 29/04/2021</u> Working with IMLT the designs for vehicle stickers both internally and external have been agreed and printing is being arranged. The same images will be used for the wider comms campaign and also within areas of high footfall in hotspot locations of Wisbech.</p>

		In consultation with IMLT deliver the most appropriate and effective fenland wide awareness campaign.			<p>Rosie Cooke</p> <p><u>Update for 28/01/2021</u></p> <p>In consultation with IMLT its been agreed the wider awareness campaign for Fenland can use IMLT approved messages displayed on/within Taxis and FDC refuse trucks.</p> <p>This is in addition to the more specific delivery in high areas of need through schools.</p> <p><u>Update for 29/04/2021</u></p> <p>See above item. All designs and campaign literature has been designed in consultation with IMLT and to their satisfaction.</p> <p>COVID and social distancing uncertainties does provide planning challenges. However, a community engagement session was delivered through You Tube with the ILMT on 21/01/2021 with 70 plus views to date.</p> <p><u>Update for 21/10/2021</u></p> <p>There was positive feedback from partners but especially so the schools, Blackfield Creatives and the IMLT. Discussions are continuing with the IMLT as to how the CSP can build on the success of this project.</p>
		Identification of and liaison with schools to facilitate delivery and desired learning outcomes			<p>Rosie Cooke</p> <p><u>Update for 28/01/2021</u></p> <p>Wisbech is the most deprived area within Fenland followed by a ward in March. Using the highest percentage of School Pupil premium numbers, the following schools were identified as the most appropriate to work with for an awareness campaign. Orchards at Wisbech is in the most deprived ward, Ramnoth Rd at Wisbech and Burrowmoor Rd in March.</p> <p>Burrowmoor, Orchards and Ramnoth Road schools have agreed to participate, and we have dates confirmed for June/July 2021. Delivery will be either in person COVID allowing or virtual via the classroom smartboards.</p> <p><u>Update for 21/10/2021</u></p> <p>All schools remained in agreement to complete the Loan sharks project with the CSP and Blackfield creative despite the pandemic.</p> <p>In accordance with FDC's and schools COVID H & S policies, the sessions in the schools were able to be delivered in person.</p> <p>Assemblies were held for Year 6 students at schools to help give young people the tools and knowledge they need to stay safe and make responsible financial decisions and understand the dangers of loan sharks.</p>
		Identification of and liaison with an appropriate 'arts-based' group and other partners to help deliver the school based project.			<p>Rosie Cooke</p> <p><u>Update for 28/01/2021</u></p> <p>A Fenland arts-based group Blackfield Creative has been identified and approached to support the Loan Shark awareness raising project in schools. Work is underway to develop a delivery plan.</p> <p><u>Update for 29/04/2021</u></p> <p>Schools identified remain on board and dates have been agreed. The schoolwork will be delivered in partnership with IMLT, Police and Blackfield Creatives. Part of the agreement for Blackfield to deliver the sessions is they complete an IMLT training session which they have done.</p> <p>Further meeting with Blackfield and IMLT planned for 23/04/2021</p> <p><u>Update for 21/10/2021</u></p>

						<p><u>Blackfield Creative</u> Blackfield creative attended the IMLT training session in order to have an understanding of the project's objectives and loan sharks.</p> <p><u>Planning meetings</u> Further planning meetings were held with CSP and with schools before the creative workshops took place. The creative workshops were delivered by the CSP in partnership with Blackfield Creative in June 2021. These took place with YR6 in Burrowmoor, Orchards and Ramnoth schools. The school staff also engaged with the project and interacted in the sessions.</p> <p><u>Schools Design Competition</u> The Loan shark awareness project concluded with a design competition for Yr 6 pupils. Entrants were tasked with designing a banner to warn of the dangers of loan sharks and raise awareness of the support that is available to victims through the Stop Loan Sharks Project.</p> <p>The three winners of the competition received a prize and will see their designs displayed as banners in locations across Fenland.</p> <p>Two runners up from each school were also received prizes in recognition of their hard work. All the designs from the competition are being showcased this summer as part of a touring display in Fenland's libraries.</p> <p>The Community Safety Partnership would like to say a big thank you to all our partners who have worked alongside us to deliver this project and make it a success in raising awareness of Loan Sharks and how to report and seek support</p>	
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In the right column is a copy of the CSP newsletter which provides a summary of the Op Grippled project.



Edition 8 - August
Newsletter 2021.doc

Loan Shark Cont.	Develop a project in partnership with the Illegal Money Lending Team which will build upon the success of the initial project	What project is chosen as most appropriate			Rosie Cooke	<p><u>December 2021</u> In discussion with IMLT the options available were to complete another project the same as already completed. Or commence a new project in partnership with a credit union and the same schools to encourage saving. This was discussed at the October meeting of the CSP and its been decided to progress the latter option.</p>	
		Consultation with IMLT			Rosie Cooke		
		Selection of Credit Union to partner with			Rosie Cooke	<p><u>December 2021</u> The IMLT can assist with the introduction of a suitable Credit Union. Additionally, our largest housing provider, Clarion, are suspected to have a partnership with a Credit Union and this option will also be explored.</p> <p>Clarion Futures partner with Leeds Credit Union.</p>	

Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
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Cybercrime & Scams	Delivery of COVID secure community crime & ASB prevention/awareness events to replace the engagement events which were held in the community	Delivery of filmed session which involves relevant partners and can be widely circulated amongst the Fenland Community.		Publication of the finished article which is accessible to the community and provides the opportunity for other partners to share wider.	Rosie Cooke	<p><u>Update for 22/10/2020</u></p> <p>The session was recorded on 3rd September with the help of Cambs Police and CAPASP and was published on 7th September. It is available to view on the Fenland Council You Tube Channel and the links available on the CSP webpage of the FDC website. In one month, it's had 130+ views.</p> <p>The above session went so well the police lead requested the opportunity to do a similar session for students going to Uni or college. This has been completed and to date had 40 views.</p> <p>Both sessions will be subject of periodic promotion through our social media channels.</p> <p><u>Cyber Crime & Scams Training</u> On the 27th October 2020, The CSP coordinated a Cyber Crime & Scams Training online training event in partnership with Cambridgeshire and Peterborough Against Scams Partnership and Cambridgeshire police. This was attended by 33 frontline professionals and shared links to further reporting and support.</p>	
	Deliver work force development session for Fenland front line professionals	Raise awareness amongst those who work with or volunteer with the community and those considered more vulnerable to scams/cybercrime. Develop knowledge to assist prevention and reporting through knowledge of the latest scams and prevention measures.	May 2021	Agreement of partners. Date of session Invites Event	Rosie Cooke	<p><u>Update for 29/04/2021</u></p> <p>In partnership with Cambs Police and CAPASP a work force development session is scheduled for 13/05/2021. To date 40 people have registered an interest.</p> <p><u>Update July 2021</u> On 13/05/2021 the CSP delivered a Scams and Cybercrime workforce development session via MS Teams. Charlotte Homent from Cambridgeshire and Peterborough Against Scams Partnership (CAPASP) and Nigel Sutton, Fraud and Cyber Security Advisor from Cambridgeshire Constabulary were the speakers.</p> <p>It was attended by 40 front line professionals including staff from third sector organisations. The training provided information and advice on current scams and cybercrime methods being used by criminals, advice on how to avoid becoming a victim, information on reporting and supporting potential victims.</p>	
Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
Community Volunteering	To develop a web page on which community volunteer groups within Fenland can be listed and categorised. To be considered a 'one-stop shop' for those interested in volunteering.	A page which can provide group details and their contact details to facilitate and encourage community volunteers.	April 2021 CSP meeting		Rosie Cooke	<p><u>Update for 28/01/2021</u></p> <p>New CSP Volunteering Webpage Development is underway compiling a directory of organisations that offer volunteering opportunities in the Fenland area. This will be accessible via a new CSP page on Fenland District Council. The categories likely to include:</p> <ul style="list-style-type: none"> • Community Safety • Community Support • Community organisations • Children & Youth • Environmental • Historical Interest • Road Safety <p><u>Update for 29/04/2021</u> To deliver a single point of viewing for the majority of volunteering opportunities support has been obtained from Kerry Tonks, Carl Suckling, T&P Councils, and other County/District Council teams. Most volunteering groups have been identified and grouped into areas of interest. This list will be updated regularly as groups/opportunities become known Agreement obtained with FDC comms for their website to host the page. Intention is to have the page available for public viewing by the end of May 2021 in advance of the proposed removal of all lockdown restrictions.</p>	

						<p><u>Update for 21/10/2021</u></p> <p>The FDC volunteering page has now gone live on the main FDC website. With support from partners feedback the page has been designed to be easy to read and understand and is now easily found in each search criteria on the FDC website.</p> <p>The volunteering page has 34 volunteering opportunities with established organisations in Fenland, listed under the following categories:</p> <p>Children & Youth, Community Organisations, Community Safety, Community Support, Community Transport, Environmental, Historical Interest and Road Safety.</p>	
	Seeking opportunities for ex-offenders being released from custody to volunteer	Ex-offenders working within voluntary organisations across Fenland			Rosie Cooke	<p><u>Update for 28/01/2021</u></p> <p>When the full list of volunteering organisations has been developed and placed into appropriate categories, each organisation will be approached and asked if they would be prepared to accept ex-offender volunteers and these groups will then be passed to appropriate partners such as probation.</p> <p><u>Update for 29/04/2021</u></p> <p>Currently one volunteering group has indicated a willingness to work with ex-offenders. However, they do have restrictions on those who have been sentenced for certain high risk offences.</p> <p><u>Update for 21/10/2021</u></p> <p>Camb Community Reuse & Recycling Network (CCORRN) have agreed to work with ex-offenders within their projects and this will be shared with probation to allow them to communicate directly with each other.</p>	

Transition to Place Based System Leader CSP – County Delivery Board

Priority	Action	Outcome	Target Date	Milestone	Lead Officer	Progress Narrative / Risk	RAG
Understand	Develop communication links with County Delivery Boards.	FCSP will understand and be able to articulate the nature of the issues specific to Fenland through communication with the respective delivery boards.				<p><u>Update for 18/07/2019</u></p> <ul style="list-style-type: none"> Partnership Officer has emailed all chairs of the 9 Countywide Delivery Boards to introduce the partnership to the respective board and to commence communication regarding the process of identifying and understanding Fenland specific issues and how the CSP can support preventative activity. There is a scheduled CSP Officers meeting on 25/06/2019 being chaired by Rob Hill which will outline the proposals for working with the individual delivery boards. Following the meeting on the 25/06/2019 there is still no indication of how the CSP is to communicate/link with the respective county delivery groups to ensure the CSP can deliver the appropriate priority preventative pathways. The CSP has invited representatives from both Substance Abuse and Modern-Day Slavery Delivery Groups to attend the October meeting and give a short presentation providing an insight to the issues local to Fenland and where the CSP can help preventative activity. <p><u>Update 31/10/2019</u></p> <ul style="list-style-type: none"> Members from 2 of the Delivery Boards have been invited to attend the meeting on the 31st October. Substance Abuse and Modern-Day Slavery rep's have agreed to attend. <p>If this approach is considered appropriate does the Partnership have any recommendations for the January meeting?</p> <p><u>Update 30/01/2020</u></p> <ul style="list-style-type: none"> Invited to the January meeting are representatives of Child Criminal Exploitation and Prevent. Both Delivery Groups have agreed to send a representative. <p><u>Update 30/04/2020</u></p> <ul style="list-style-type: none"> Invites to the April meeting have been sent to CCJB Offending Group and Road 	

					<p>Safety.</p> <p><u>Update 17/07/2020</u></p> <ul style="list-style-type: none"> Following the cancellation of the April meeting the Road Safety Partnership have been invited to the July meeting and CCJB to the October meeting. <p><u>Update 22/10/2020</u></p> <ul style="list-style-type: none"> The Road Safety partnership presented at the July meeting, the CCJB and DASV groups are on the agenda for the October meeting. <p><u>Update for 28/01/2021</u></p> <ul style="list-style-type: none"> Representatives from the CCJB and DASV delivery boards presented at the October 2020 meeting. The new Road Safety Partnership manager has agreed to attend the April 2021 meeting. <p><u>Update for 21/10/2021</u></p> <ul style="list-style-type: none"> April meeting, we had updates from The Road safety partnership, Mental health Delivery Board and about the Transforming Lives Project. July meeting, updates from Diverse Communities Forum and Cambridgeshire skills.
Plan		FCSP having determined the Fenland priority issues and understanding the impact those issues have across Fenland will support/co-ordinate a place based preventative response.			<p><u>Update</u></p> <p>Following presentations by representatives of both the Substance Abuse and OCG Delivery Boards there were some tasks which the CSP could assist with.</p> <ul style="list-style-type: none"> OCG Board – <ul style="list-style-type: none"> Attendance at partnership continued development day at police HQ Awareness of OCG profile document and how it relates to Fenland when published in early 2020 Substance Abuse – <ul style="list-style-type: none"> Coordinate –a frontline professional’s awareness event to help – Reducing Drug Related Deaths (DRD) in Fenland. To ensure that front line workers receive drug awareness training and have the relevant skills and confidence to discuss harm reduction techniques with users. (see above actions under Safer & Stronger Communities) Child Criminal Exploitation <ul style="list-style-type: none"> Representative of the delivery group attended the January meeting and provided an update on the development of the delivery plan and how FCSP could support its delivery. PREVENT <ul style="list-style-type: none"> Insp Jamie Rice completed a presentation on the delivery of prevent across the county. The PREVENT board will approach the CSP when there are bespoke actions the CSP can support. Road Safety Partnership <ul style="list-style-type: none"> CSP have given a commitment to support workshops being devised to help develop the new model delivery plan. Request has been that there is consultation with elected members in respect of the delivery plan development. FCSP have proposed the O&S Committee are consulted as they have raised Road Safety at the last 4 O&S scrutiny panel meetings.

						<ul style="list-style-type: none"> • CCJB <ul style="list-style-type: none"> ○ No request for support from this board. • DASV <ul style="list-style-type: none"> ○ Continued partnership working to support delivery of the DASV action plan which will include awareness raising and workforce development. • Mental Health <ul style="list-style-type: none"> ○ Work Force Developments being arranged. ○ Road Safety and DCF will approach the CSP when it is felt we can support their delivery. • 	
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Do		FCSP will support/co-ordinate the implementation of an action plan to deliver the preventative work required across Fenland in partnership with appropriate partners and stakeholders				<u>Update</u> <ul style="list-style-type: none"> • OCG Board <ul style="list-style-type: none"> ○ FCSP officer has attended the staff development day organised by Cambridgeshire Constabulary in relation to Organised Crime • Substance Abuse – <ul style="list-style-type: none"> ○ Coordinate –a frontline professional’s awareness event to help - Reducing Drug Related Deaths (DRD) in Fenland. To ensure that front line workers receive drug awareness training and have the relevant skills and confidence to discuss harm reduction techniques with users. (see above actions under Safer & Stronger Communities) ○ This session was delivered on 30th September by Change Grow Live on behalf of CCC. Delivered by Joe Keegan, Bex Poyser and Tony Firth • Child Criminal Exploitation <ul style="list-style-type: none"> ○ CSP representative now attends the Exploitation Strategic Group meeting. The group delivery plan identified where the CSP can assist the delivery of the plan. • Road Safety Partnership <ul style="list-style-type: none"> ○ Participation in a workshop event focused on one of the five delivery strands of the new action plan ‘people’ ○ Invite new partnership manager to O&S panel meeting in February 2021 • Mental Health <ul style="list-style-type: none"> ○ Work Force Development sessions being arranged. 	
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Review		FCSP will review their activity and consult the appropriate delivery board and stakeholders to determine the positive and negative aspects of activity.				<u>Update</u> Of the 9 Delivery Boards, 8 have attended and presented to the CSP with 5 of the 8 requesting support from the CSP. They were the delivery boards for OCG, Substance Abuse, CCE, Road Safety and Mental Health	
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Priority	Action	Outcome	Target Date	Milestone	Lead Officer	Progress Narrative / Risk	RAG

Domestic Homicide Reviews						
DHR URN	Town	Author	Status	Action Plan	Progress Narrative / Risk	RAG
FCSP DHR 1-2018	Wisbech	RJW Associates	Published	 DHR AS - FCSP Live Action Plan FCSP D	<p><u>Update October 2021</u> Notification January 2019 – FCSP managed. During the development of the Overview Report and subsequent submissions to the Home Office the action plan has had several versions which reflects the changes that were made to the Overview Report.</p> <p>The review was published in line with Home Office requirements in September 2021</p> <p><u>Update January 2022</u> The action plan has been shared with the panel and the DASV Partnership. Its agreed the plan has been sufficiently completed.</p>	
FCSP DHR 1-2020 Home Office Reference Number 20201124/1	March	RJW Associates	Initial Submission to Home Office	 Action Plan RW HO-URN 20201124	<p><u>Update October 2021</u> Notification November 2020 – FCSP managed. First submission to Home Office was on 3rd September 2021</p> <p><u>Update December 2021</u> Action plan is as complete as can be at this current time. Need to review in January 2022 to consider evaluation actions and how to complete.</p> <p><u>Update January 2022</u> No feedback from Home Office yet. There is a lengthy backlog with the HO. The action plan has been completed as best it can at the this stage.</p>	
FCSP DHR 1-2021 Home Office Reference Number 20210517/0	March (NE)	RJW Associates	IMR	N/A	<p><u>Update October 2021</u> Notification May 2021 – DASV managed. Difficulty in finding an available author. First author who accepted the work felt it appropriate to disengage following first partners meeting. Direct approach made to RJW associates to become the author. IMR work being completed and next panel meeting in early December 2021.</p> <p><u>Update December 2021</u> 2nd panel meeting held in December 2021 with a new author, RJW Associates. Next panel meeting scheduled for February 2022.</p> <p><u>Update January 2022</u> The first draft version of the report should be available for the February meeting.</p>	
FCSP DHR 2-2021 Home Office Reference Number 20210517/1	March (WC)	Robin Jarman from Sancus Solutions	IMR	N/A	<p><u>Update October 2021</u> Notification May 2021 – DASV managed. Difficulty in finding an available author. First author who accepted the work and had made good progress towards the first panel meeting had to stand down due to illness. Sancus Solutions have now taken on the role of Chair/Author.</p> <p><u>Update December 2021</u> First meeting with new author held in October and review placed on hold as criminal investigation remains live.</p>	

ABCs	Acceptable Behaviour Contract
Acquisitive Crime	Theft from dwellings, vehicles, non dwellings, commercial inc shop lifting
ASB	Anti-Social Behaviour
CAA	Community Action Area – Location that requires a partnership focus to reduce incidents and improve public confidence
CAF	Common Assessment Framework
CASUS	Cambridgeshire Child and Adolescent Substance Use Service
CCTV	Closed Circuit Television
Crime Calendar	Analytical work from 5 years of data produced seasonal crime trends
CSP	Community Safety Partnership
CYPS	Children & Young People Service
DA & HR	Domestic abuse & Healthy relationships
E-CINS	Empowering-Communities Inclusion & Neighbourhood-management System (E-CINS)
FDC	Fenland District Council
'Get Closer' campaign	Police campaign to place the service in the public eye including awareness, targeted and partnership media
'Hidden Groups'	Hard to reach groups or difficult to identify or engage
IDVA	Independent Domestic Abuse Advocate
IOM	Integrated Offender Management
LAC	Looked After Children
LARM	Locality Allocation and Referral Meetings
LCG	Local Commissioning Groups
MASH	Multi Agency Safeguarding Hub
Mosaic Data	Mosaic is a classification system that gives you access to a vast range of demographic data
NCCZs	No Cold Callers' Zone
NHS	National Health Service
NHW	Neighbourhood Watch
NTE	Night Time Economy
Op Titan	Police operation monitoring and enforcing licensing conditions in pub cluster areas
PRP (HMO)	Private Rented Property (House in Multi Occupation)
P&CC	Office of the Police & Crime Commissioner
PSG	ASB Problem Solving Group
PSHE	Personal, social, health and economic education
PST	Local Police Problem Solving Team
RAO Group	Partnership group for licensing monitoring and appropriate action around identified breaches
RONI	Risk Of NEET Indicator
SIRCS	Secure Incident Reporting and Empowering Communities System.
TLS	Traffic Light Model System
UKBA	United Kingdom Border Agency / UK Immigration services

CCTV shared services statistics

January – December 2021

CCTV service performance overview

	Total 2020 (Jan – Dec)	Total 2021 (Jan – Dec)	Variance
Incidents	1,137	1,268	+137 incidents
Enforcement Outcomes – arrests, fines and warnings	83	101	+18 outcomes
Camera Patrols	6,501	4,919	-1,582 patrols
Service delivery provided	100%	100%	-
No. of Cameras (Public Space)	77	83	+6

Number of incidents picked up by CCTV and associated arrests & fines 2021

	Chatteris	March	Whittlesey	Wisbech	Total
Incidents	93	186	44	945	1,268
Arrests and fines (CCTV led)	1	20	5	75	101
No. of cameras / % of overall	15 (18%)	14 (17%)	6 (7%)	43 (52%)	82 (+4 Doddington)



**CAMBRIDGESHIRE
& PETERBOROUGH**
COMBINED AUTHORITY

Wisbech Rail Update

To: Fenland District Council Overview and Scrutiny Meeting

Meeting Date: 7 February 2022

1. Purpose

- 1.1 The purpose of this briefing is to provide Fenland District Council's Overview and Scrutiny Committee with an update on the progress of the Wisbech Rail Project.

2. Background

- 2.1 Wisbech is widely recognised as the one of the largest towns within England without a rail link to the main rail network. Improving connectivity to Cambridge offers the opportunity to transform Wisbech as a place for inward investment and provide much enhanced accessibility to key services and employment opportunities for its residents.
- 2.2 The draft GRIP 3b study for the Wisbech Rail project was considered by the Combined Authority Board on 3 June 2020 and was later approved on 8 July 2020 by the Transport and Infrastructure Committee. The Board and Committee agreed to continued engagement with the Department for Transport (DfT) and other central government departments to explore next steps for the project.
- 2.3 At its meeting on 9 November 2020, Fenland District Council's Overview and Scrutiny Committee received an update on the Wisbech Rail project. This last report outlines the outcome of the Wisbech Rail Business Case which concluded that a heavy rail service, serving a station centrally located within Wisbech with a two trains per hour service running between Wisbech and Cambridge would reach a high Benefit Cost Ratio (BCR). The Business Case also suggested a good case for a service between March and Wisbech only.
- 2.4 Additionally, the 9 November 2020 Overview and Scrutiny Committee report highlighted the engagement between the Combined Authority and the Department for Transport in the Combined Authority's drive to seek funding for the project.

3. Wisbech Rail Update

- 3.1 Engagement with DfT, Office of Rail and Road (ORR) and Network Rail identified

opportunities where greater flexibility about national constraints could save infrastructure costs. Notably, by reviewing the level crossing strategy to include barrier crossings. Discussions also explored how best to ensure the link between Wisbech Rail and the Ely Area Capacity Enhancements which is needed to achieve a 2 trains per hour direct services to Cambridge.

The Minister of State for Transport, Chris Heaton-Harris confirmed that the Wisbech Rail project would be considered for funding alongside the outputs from the Ely Area Capacity Enhancements Outline Business Case as that is completed.

To prepare for that decision point, the Combined Authority, commissioned Network Rail to review and refine the existing work as well as assessing options for the Wisbech to March line, and developing significant cost savings.

A paper summarising the outcome of Network Rail's work is expected at the Transport and Infrastructure Committee and the Combined Authority Board in March which will also outline next steps.

Overview and Scrutiny – Draft Work Programme 2021-2022

All Informal pre-meetings are held via Zoom until further notice,
but Formal meetings will be held in the Council Chamber at Fenland Hall

Meeting Dates

<u>Agenda Despatch Date</u>	<u>Informal pre-meeting</u>			<u>Formal Overview & Scrutiny Meeting</u>		
	<u>Date</u>	<u>Time</u>	<u>Location</u>	<u>Date</u>	<u>Pre-Brief</u>	<u>Meeting</u>
Thursday 24 February 2022	Tuesday 1 March 2022	2.00pm	Via Zoom	Monday 7 March 2022	1.00pm	1.30pm
Thursday 28 April 2022	Tuesday 3 May 2022	2.00pm	Via Zoom	Monday 9 May 2022	1.00pm	1.30pm

7 March 2022

Time	Agenda Item	Fenland Corporate Priority	Portfolio Holder/ Officer/ External Witness
13.00 to 13.30 Pre Briefing			
13.30 to 15.30 Meeting			
	Transformation & Communications Portfolio Holder update		Councillor Tierney David Wright Peter Catchpole
	Update on CPCA Growth Service and impact on Economic Development in Fenland	Economy	Simon Machen Councillor Benney Mark Greenwood Peter Catchpole Anna Goodall (and possibly Simon Jackson and Ann Wardle)
	Commercial Investment Strategy	Economy	Councillor Boden Peter Catchpole
	Matters arising – Update on previous actions		Amy Brown
	Future Work Programme 2021/22	Quality Organisation	Chairman Amy Brown

09 May 2022

Time	Agenda Item	Fenland Corporate Priority	Portfolio Holder/ Officer/ External Witness
13.00 to 13.30 Pre Briefing			
13.30 to 15.30 Meeting			
	Private Sector Landlord Scheme		Cllr Hoy Dan Horn
	Culture Strategy	Quality Organisation	Jamie-Lee Taylor Phil Hughes

			Councillor Chris Seaton
	Task and Finish Group – Portfolio Holder Reports		Amy Brown
	Matters arising – Update on previous actions		Amy Brown
	Future Work Programme 2021/22	Quality Organisation	Chairman Amy Brown

TBC July 2022

Time	Agenda Item	Fenland Corporate Priority	Portfolio Holder/ Officer/ External Witness
13.00 to 13.30 Pre Briefing			
13.30 to 15.30 Meeting	Appointment of the Chairman and Vice-Chairman for the Municipal Year		
	Council Tax Support Scheme Report	Quality Organisation	Councillor Mrs French Councillor Boden Peter Catchpole Mark Saunders
	Draft Overview & Scrutiny Annual Report		Amy Brown
	Matters arising – Update on previous actions		Amy Brown
	Future Work Programme 2022/23	Quality Organisation	Chairman Amy Brown

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